

### User's manual for Windows<sup>®</sup> & Macintosh<sup>®</sup>

Bamboo Touch (CTT-460) Bamboo Pen (CTL-460, CTL-660) Bamboo & Bamboo Fun (CTH-460, CTH-461, CTH-661) Setting up Navigate with touch Customize touch ExpressKeys Use a pen Customize a pen Troubleshooting





Index



Bamboo™

User's Manual for Windows® & Macintosh®

Version 3.0, Rev E1410

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Index

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Contents

### Contents

BAMBOO

Index

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## TABLE OF CONTENTS

| About the manual                              | 5  |
|---|----|
| Navigating the manual                         | 6  |
| YOUR BAMBOO                                   | 7  |
| Identify your tablet model                    | 7  |
| Bamboo Touch tablet                           | 8  |
| Bamboo & Bamboo Fun tablets                   | 9  |
| Bamboo Pen tablet                             | 10 |
| Pen   | 11 |
| Pen holder                                    | 11 |
| SETTING UP YOUR BAMBOO                        | 12 |
| Ergonomics                                    | 12 |
| Configuring the tablet orientation            | 14 |
| Understanding the tablet active area          | 15 |
| Working with multiple monitors                | 17 |
| Control panel basics                          | 17 |
| USING YOUR BAMBOO                             | 18 |
| The touch experience with Bamboo              | 18 |
| Navigating with touch                         | 19 |
| Customizing touch                             | 27 |
| ExpressKey basics                             | 28 |
| Customizing the ExpressKeys                   | 28 |
| The pen experience with Bamboo                | 29 |
| Holding the pen                               | 29 |
| Using the pen on the tablet                   | 30 |
| Positioning                                   | 30 |
| Clicking                                      | 32 |
| Dragging                                      | 32 |
| Using the pen buttons                         | 33 |
| Writing and drawing with pressure sensitivity | 34 |
| Erasing                                       | 35 |
| Eye-hand coordination exercise                | 36 |
| Customizing pen input                         | 36 |
| CUSTOMIZING YOUR BAMBOO                       | 37 |
| Opening the control panel                     | 37 |
| Control panel overview                        | 38 |

| Customize your touch experience  | 39       |
|--|----------|
| Setting the touch options  | 39       |
| Setting the touch functions  | 40       |
| Setting tablet and ExpressKey functions  | 41       |
| Disabling touch  | 42       |
| Customize your pen experience  | 43       |
| Setting the tip and eraser feel,   |          |
| and double-click distance  | 44       |
| Setting the pen button functions   | 45       |
| Setting the tablet mapping   | 46       |
| Portion of screen area   | 48       |
| Portion of tablet area   | 49<br>50 |
| Setting the pen speed in mouse mode  | 50<br>51 |
| Customizing the Pop-up Menu<br>Button functions  | 51       |
|  |          |
| PROBLEMS WITH YOUR BAMBOO?   | 56       |
| Testing your tablet  | 57       |
| Testing a pen  | 58       |
| Troubleshooting tables   | 59       |
| General problems   | 59       |
| Touch input problems   | 60       |
| Pen input problems   | 61       |
| Windows-specific problems  | 63       |
| Mac-specific problems  | 64<br>66 |
| Technical support options  | 67       |
| Obtaining driver downloads   | •••      |
| APPENDIX   | 68       |
| Caring for Bamboo  | 69       |
| Replacing the pen nib  | 69       |
| Bamboo Dock  | 70<br>70 |
| Uninstalling the software  | 70       |
| Managing your tablet preferences   | 71       |
| Pen and digital ink capabilities in Windows<br>About the Windows Tablet PC Input Panel | 72       |
| Product specifications   | 73       |
| General specifications   | 74<br>74 |
| General specifications   | 74       |

| Bamboo Touch tablet CTT-460                  | 74 |
|--|----|
| Bamboo tablet CTH-460                        | 75 |
| Pen, for Bamboo tablet CTH-460               |    |
| (model LP-160E)                              | 75 |
| Bamboo tablet CTH-461                        | 75 |
| Bamboo tablet CTH-661                        | 75 |
| Pen, for Bamboo tablets CTH-461, CTH-661     |    |
| (model LP-161E)                              | 76 |
| Bamboo Pen tablet CTL-460                    | 76 |
| Bamboo Pen tablet CTL-660                    | 76 |
| Pen, for Bamboo Pen tablets CTL-460, CTL-660 |    |
| (model LP-160)                               | 76 |
| Product information                          | 77 |
| Ordering parts and accessories               | 77 |
| Radio and television interference            | 78 |
| FCC notice                                   | 78 |
| Industry Canada (Canada only)                | 79 |
| CE declaration                               | 79 |
|  |    |

| Precautions   | 80       |
|---|----------|
| Warnings  | 80       |
| Cautions  | 81       |
| License and Warranties<br>(Worldwide, except for Europe,<br>Africa and Middle East)           | 82       |
| Software License  | 82       |
| Limited Warranty  | 82       |
| Warranty Service in the U.S.A. and Canada   | 83       |
| Warranty on Sales outside of the U.S.A. and Canada  | 84       |
| Licence warranty conditions<br>(Europe, Africa and Middle East)<br>Software Licence Agreement | 85<br>85 |
| Limited Warranty  | 86       |
| GLOSSARY  | 88       |
| INDEX   | 91       |
|   |          |



### 

### ABOUT THE MANUAL

This manual provides quick access to information about <u>Bamboo</u>. The information is common to Windows and Macintosh computers and Windows screen captures are shown, unless otherwise noted.

- Go directly to <u>table of contents</u> or <u>index</u> topics by clicking on them.
- Your Bamboo introduces you to the many features of the Bamboo tablet.
- <u>Setting up your Bamboo</u> is a quick guide to understanding how the tablet works.
- <u>Using your Bamboo</u> gives you the basics on working with your tablet. It describes how to use Bamboo, and includes exercises for new users.
- <u>Customizing your Bamboo</u> describes how to optimize Bamboo for the way you like to work.
- <u>Problems with your Bamboo?</u> Then check this section for test and troubleshooting guidelines, and find answers to most common questions.
- The <u>appendix</u> includes tips on product care, a how-to on uninstalling the software, your license and warranty, and more. Also included is an overview of the pen and <u>digital inking</u> capabilities found in Microsoft Windows 7 and Vista.
- Note: This manual does not describe how to install your Wacom tablet. Please refer to your product Quick Start Guide and to the automated software installer (located on the Bamboo Installation CD) for details.

If you are new to electronic documentation, read <u>navigating the manual</u>.

- SMALL CAPITAL LETTERS are used to identify the names of keyboard keys, dialog boxes, and control panel options.
- You can use your viewer zoom-in tool to increase the size of the manual on your display screen.
- The following information is not included with this product: information about your specific computer hardware or operating system, or information about your application software. Your best source for this information is the set of manuals and discs that came with your hardware, operating system, or application.
- Pen-equipped models: In addition to the built-in inking support found within Microsoft Windows 7 and Vista, many graphics applications also support pressure sensitivity and the pen eraser (when equipped). You can find a listing of applications that support these features on Wacom's web site (see <u>product information</u>).
- For information on how best to use Bamboo features within a specific application, see the instructions in that application's manuals.

Wacom's philosophy is to continually improve all of its products. As a result, engineering changes and improvements are made from time to time. Therefore, some changes, modifications, and improvements may not be covered in this manual.





Contents

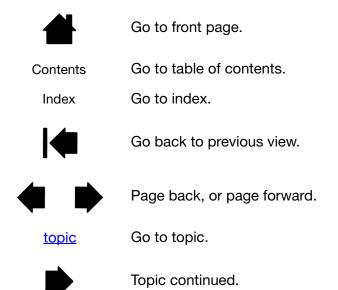
Index



6

### NAVIGATING THE MANUAL

Use the navigation controls to move through the manual:



Adobe<sup>®</sup> Reader<sup>®</sup> provides additional tools for using and printing the manual. See the Adobe Reader help for more information.





### YOUR BAMBOO

This section introduces you to Bamboo. The quickest way to learn about your Bamboo tablet is to become familiar with its appearance and features.

- Not all product models are available in all regions.
- Your Bamboo tablet cannot be used with other Wacom pens or input devices, including those from a previous version Bamboo tablet. Nor can a pen from your new Bamboo tablet be used with other Wacom tablets or a previous version Bamboo tablet.

Identify your tablet model Bamboo Touch tablet Bamboo & Bamboo Fun tablets Bamboo Pen tablet Pen Pen holder

### **IDENTIFY YOUR TABLET MODEL**

Each tablet model within the Bamboo family has a specific feature set. Not all models are available in all regions.

| TABLET MODEL   | TOUCH INPUT | PEN INPUT | EXPRESSKEYS |
|--|-------------|-----------|-------------|
| Bamboo Touch<br>(model CTT-460)                      | Х           |           | Х           |
| Bamboo<br>(models <u>CTH-460, CTH-461, CTH-661</u> ) | Х           | Х         | Х           |
| Bamboo Pen small<br>(model CTL-460)                  |             | Х         |             |
| <u>Bamboo Pen medium</u><br>(model CTL-660)          |             | Х         |             |

Icons are located near some of the topic headings in this manual to help you quickly identify sections that have information specific to touch or pen input.

- Touch input is identified by this icon:
- AU
- Pen input is identified by this icon:

Icons do not appear in common sections that may apply to all Bamboo tablet models. Model-specific notes may be used as necessary.





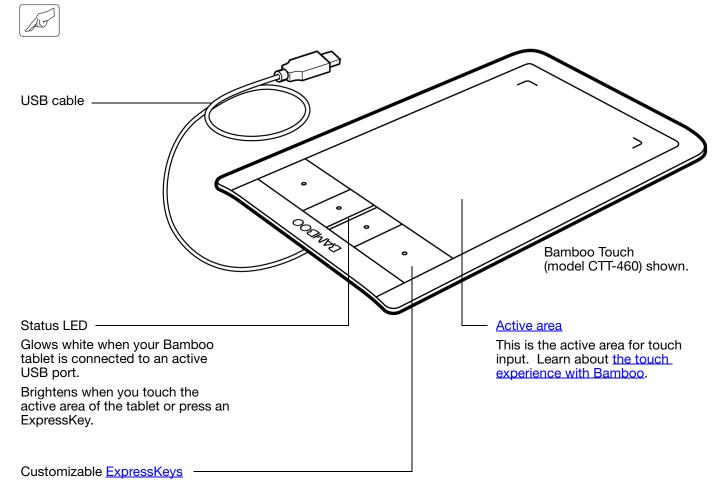
Contents

Index



8

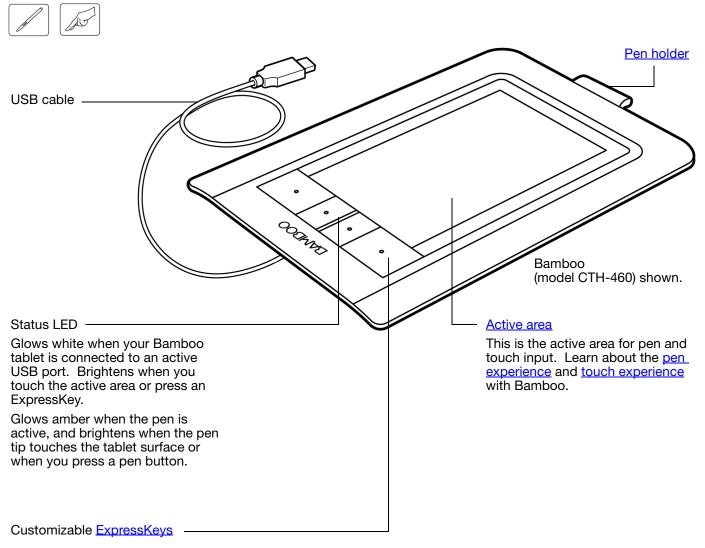
### BAMBOO TOUCH TABLET



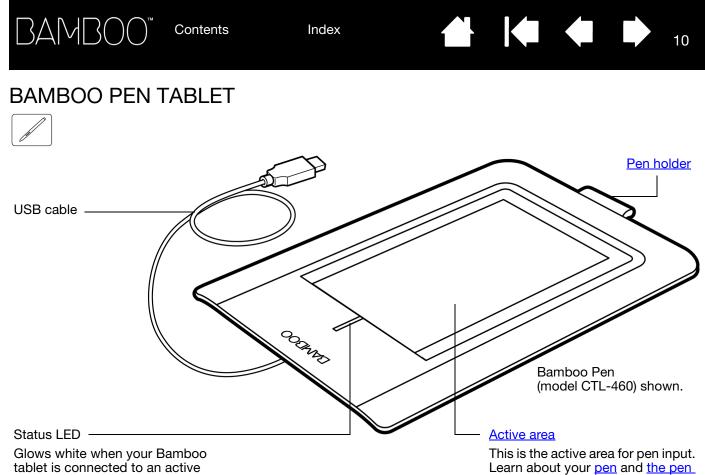


9

**BAMBOO & BAMBOO FUN TABLETS** 



Index



experience with Bamboo.

10

USB port.

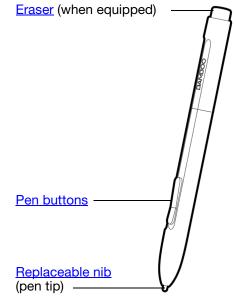
Brightens when the pen is active.

BAMB(



#### PEN





#### Pen (when equipped)

A pressure-sensitive freehand tool for image editing and creating naturallooking pen strokes. It is also efficient for document annotation and taking notes in applications that support handwriting recognition.

The pen is cordless and battery free. It is ideally suited to enhance your workflow by enabling the pen and digital ink features found within Microsoft Windows 7, Vista, and Office 2007 or later. Take advantage of digital markup for collaborative editing and use digital ink to take notes in applications that support handwriting recognition.

Important: When not in use, place the pen into the pen holder or lay it flat on your desk. The eraser end of the pen should be inserted first into the loop. To maintain the sensitivity of your pen, do not store the pen in a container where it will rest on the tip or eraser.

Leaving the pen on the tablet may interfere with screen cursor positioning when using other pointing devices, or may prevent your computer from going to sleep.

### PEN HOLDER



Use the pen holder (when equipped) to store the pen when it is not in use. The pen holder does not apply to Bamboo Touch.

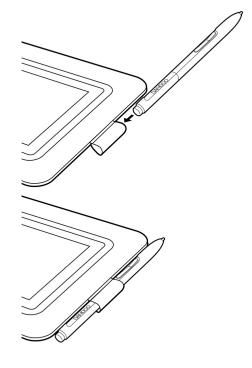
Index

Insert the pen into the pen holder as shown.

- The eraser end of the pen should be inserted first into the loop.
- Do not wedge the pen buttons inside the loop, otherwise they may be continually depressed and possibly fail.

Important: You can also lay the pen flat on your desk. Leaving the pen on the tablet may interfere with screen cursor positioning when using other pointing devices, or may prevent your computer from going to sleep.

Wacom recommends that you do not store the pen in a stand or holder other than the one provided with your Bamboo tablet. The pen may be damaged if it falls out of an unsuitable stand. The sensitivity of your pen may be affected if the pen is stored in a container where it rests on the tip or eraser.



In

Contents

Index



### SETTING UP YOUR BAMBOO

To minimize fatigue, comfortably organize your work area. Position your tablet, pen (if equipped), and keyboard for easy access without unnecessary reaching. Adjust your monitor so you can view it comfortably with a minimum of eyestrain. For best results, position the tablet so the screen cursor follows the same direction as your hand movements on the tablet.

#### **Ergonomics**

BAMBO(

Configuring the tablet orientation Understanding the tablet active area Working with multiple monitors Control panel basics

### ERGONOMICS



- Take short breaks between tasks to stretch and relax your muscles.
- Use a gentle grip when working with the pen.
- Alternate tasks and tools throughout the day.
- Maintain a good posture at all times. Minimize awkward postures and repetitive movements that cause discomfort.
- Change your position if you feel any discomfort due to your work position.
- For right-handed use, position the tablet so the input (active) area is located to the right of the ExpressKeys. If using the tablet as a primary pointing device and mouse replacement, consider placing it to the right of your keyboard.
- For left-handed use, position the tablet with the input area to the left of the ExpressKeys. See <u>configuring</u> <u>the tablet orientation</u> for details. If using the tablet as a primary pointing device and mouse replacement, consider placing it to the left of your keyboard.

12

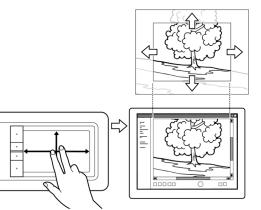
• If using the tablet primarily as a creative tool, consider placing the tablet below the keyboard, centered with respect to your monitor.

Note regarding RSI: Wacom makes no representation, promise or guarantee that Wacom products will cure or prevent, in whole or in part, mouse-induced repetitive stress symptoms, injuries or conditions. Individual results may vary. Always obtain competent medical advice to determine the most appropriate treatment for your specific situation.

Index

13

As you work, you will discover many ways of interacting with your Bamboo tablet. For example:



Visual browsing

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Use two fingers on the tablet surface to scroll through and navigate visual media within an application.

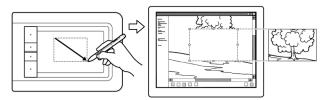
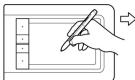


Photo editing

Use the pressure-sensitive pen (when equipped) to edit images within a photo or image editing application.

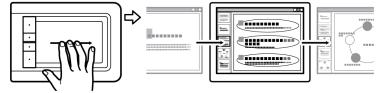




Annotation

Simplify document reviews by using the pen (when equipped) to digitally mark-up and annotate documents.





Presentation

Swipe three fingers across the tablet surface to quickly move between slides in a presentation.

For details on these and other ways to work with your tablet, see <u>the touch experience with Bamboo</u> or <u>the</u> <u>pen experience with Bamboo</u>.



Contents

Index



### CONFIGURING THE TABLET ORIENTATION

You are prompted to choose a default tablet orientation when installing the tablet using the Bamboo Installation CD. At the log-in and user switching screens, the tablet orientation will use the default orientation that was selected when the driver was installed. To change the default orientation, you must re-install the driver from the Bamboo Installation CD.

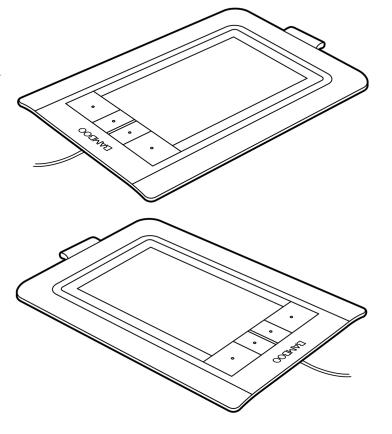
You can also change how your tablet is oriented using the following procedure. However, the default orientation used at the log-in screen will not be affected.

To set up your Bamboo for right-handed operation:

- <u>Open the Bamboo control panel</u> and select the TABLET tab. Choose the RIGHT HANDED option. The tablet driver automatically configures all aspects of the tablet for correct right-handed use.
- Next, physically rotate your tablet so the tablet ExpressKeys are positioned to the left.

To set up your Bamboo for left-handed operation:

- <u>Open the control panel</u> and select the TABLET tab. Choose the LEFT HANDED option. The tablet driver automatically configures all aspects of the tablet for correct left-handed use.
- Next, physically rotate your tablet so the tablet ExpressKeys are positioned to the right.





### UNDERSTANDING THE TABLET ACTIVE AREA

Depending on your tablet model, Bamboo can accept touch input, pen input, or both. Note, however, that pen and touch input cannot be used at the same time.

Index

#### Touch input

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On touch-sensitive tablet models, slide your finger across the active area to position the screen pointer.

Contents

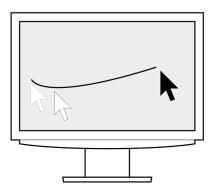
Use single- or two-finger input for clicking and other mouse operations.

Use two-finger input for gestures that control other functions, such as scrolling and zooming.

Use three-finger input to move between pages in most web browsers and document or picture viewers.

Use four-finger input to switch between applications and perform other desktop functions.

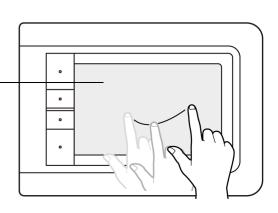
Learn about the touch experience with Bamboo.



Tablet active area

The area of your Bamboo tablet that senses touch or pen input. For tablet models that support both pen and touch input:

- Touch input is disengaged whenever the pen tip or eraser is within the tablet <u>proximity range</u>. Lift the pen and your hand away from the tablet active area to re-enable touch input.
- The pen input area is slightly larger than the touch sensor area.



#### 16

#### Pen input

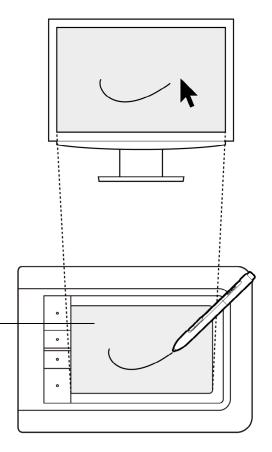
BAMB(

The pen works only on the active area of tablet models that support pen input.

Wherever you place the pen on the tablet, the screen pointer will jump to the corresponding point on the screen. The screen pointer indicates pen position, and follows the movement of the pen across the tablet surface.

#### Learn about the pen experience with Bamboo.

Note: For tablets that support pen input, the active area is a mapped representation of your computer screen(s). By default it uses the entire screen or all screens if you have multiple displays. You can customize the mapping relationship for pen input by setting the tablet mapping.



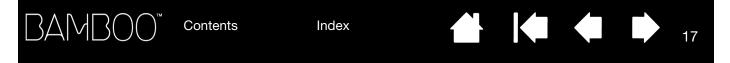
16

Tablet active area -

The area of your Bamboo tablet that senses touch or pen input.

For tablet models that support both pen and touch input:

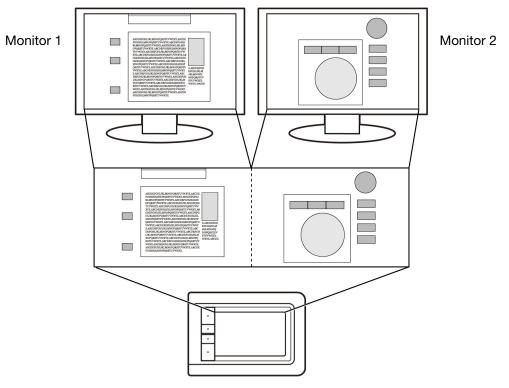
- Touch input is disengaged whenever the pen tip or eraser is within • the tablet proximity range. Lift the pen and your hand away from the tablet active area to re-enable touch input.
- The pen input area is slightly larger than the touch sensor area. •



### WORKING WITH MULTIPLE MONITORS

If your computer is equipped with more than one monitor, Bamboo will map to your monitors based upon how they are configured in the display properties control panel.

If more than one monitor is in use and you are in extended monitor mode, the tablet maps to all
monitors as if they were one large display. The below image illustrates a tablet mapping to the entire
system desktop, which is displayed on two monitors.



• If your monitors are in mirror mode (both monitors display the same content), the tablet maps to the entire space on each monitor and the screen cursor is displayed on each monitor simultaneously.

See your hardware and operating system documentation for details on configuring your computer and operating system for use with multiple monitors.

Note: The pen can also be customized to map to a single monitor, or to a portion of the monitor area. See <u>setting the tablet mapping</u>.

### CONTROL PANEL BASICS

After mastering the basics of using your Bamboo tablet, you may want to customize the way touch or pen input works. The Bamboo control panel is where you customize your Bamboo tablet settings.

Opening the control panel Control panel overview



18

### **USING YOUR BAMBOO**

If you are new to using Bamboo, read the following sections.

The touch experience with Bamboo

The pen experience with Bamboo

### THE TOUCH EXPERIENCE WITH BAMBOO



Bamboo is designed to enhance the way you work. Touch input enables you to interact with a computer using only your fingertips on the Bamboo tablet.

First learn the basic actions to navigate and perform typical mouse operations. Then learn the gestural movements to control other functions such as scrolling, zooming, and rotating.

Touch input is activated whenever you touch the tablet's active area.

 When using multi-finger input methods, you can generally position your fingers as far apart as you find comfortable (as long as they remain within the active area). However, be aware that touching the tablet with your fingers set too closely together may be interpreted as coming from a single finger, or confused with which finger initiated or performed an action or gesture.

Three- and four-finger touch is not supported on all models of Bamboo. The available options for your tablet model will be shown in the TOUCH FUNCTIONS tab of the Bamboo control panel.

- As you learn the different input methods, experiment with what works best for you. Take care to prevent accidental touch input. For example, if your small finger or the palm of your hand touches the active area of the tablet while you are navigating or performing a touch action, then your input may be interrupted or you may trigger an unanticipated right-click.
- Note: For tablet models that support both pen and touch input, the pen disengages touch input whenever the pen tip or eraser is within the tablet <u>proximity range</u>. Lift the pen and your hand away from the tablet active area to re-enable touch input.

Navigating with touch Customizing touch ExpressKey basics Customizing the ExpressKeys





19

### NAVIGATING WITH TOUCH



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The touch input feature of your Bamboo tablet enables you to control a computer using only your fingertips on the tablet surface. See <u>understanding the tablet active area</u>.

Before learning how to control your computer with touch input, familiarize yourself with the following concepts:

| CONCEPT | DESCRIPTION   |
|---------|---|
| Track   | Touch and move a single finger across the tablet surface.   |
| Тар     | Touch and lift a single finger from the tablet. Tap with two fingers to perform different functions.  |
| Pan     | Touch the tablet surface with your fingers and move them in the same direction.   |
| Swipe   | Touch the tablet surface with three or four fingers and move them in a horizontal or vertical direction. Your fingers should be spaced slightly apart from one another.   |
| Pinch   | Touch the tablet with two fingers spaced slightly apart. While still touching the tablet surface, move or 'pinch' your fingers together.  |
| Expand  | Touch the tablet with two fingers spaced closely together. While still touching the tablet surface, move your fingers apart.  |
| Twist   | Touch the tablet with two fingers spaced slightly apart and move (rotate) them in a circular fashion, or move them in opposing directions.<br>You can also hold one finger stationary and track your other finger around the stationary finger. |

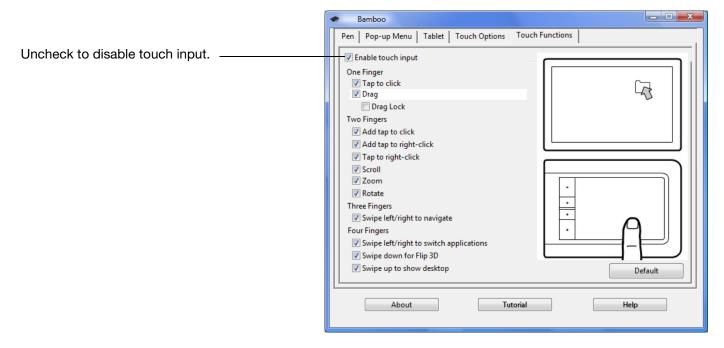
You can <u>customize your touch experience</u> and also <u>use the ExpressKeys</u> to perform some touch functions.



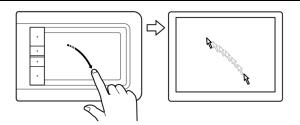


Touch input options can be enabled or disabled within the Bamboo control panel. Touch actions and gestures are available when selected in the TOUCH FUNCTIONS tab.

- Basic actions enable you to navigate and perform typical mouse operations.
- Gestures enable you to scroll, zoom, rotate, and perform other functions. Some gestures may provide a visual cue on your display screen to indicate when the gesture has been recognized by your Bamboo.



#### **ONE-FINGER ACTIONS**



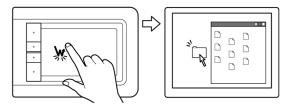
#### <u>Track</u>

Use a single finger to move the screen cursor. Touch and slide your finger across the tablet surface.



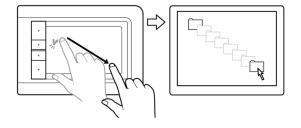


TAP TO CLICK



DRAG

**DRAG LOCK** 



#### Click (single-finger tap)

Using a single finger, track to an item. Lift your finger and tap to select.

Alternatively, you can track to an item and then press an ExpressKey set to CLICK.

#### Double-click

Using a single finger, track to an item. Lift your finger and tap twice.

#### Select and drag (DRAG LOCK disabled)

Using a single finger, tap on an item to select. Then again quickly tap down and track (slide) your finger across the tablet to drag. Lift your finger to release the item.

Alternatively, you can drag by tracking to an item, pressing an ExpressKey set to CLICK, and then continuing to move your finger across the tablet surface. Release the ExpressKey to release the item.

#### <u>Tips</u>:

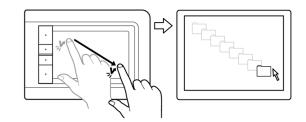
You can select and drag multiple items on the system desktop.

- For Windows, press the CTRL or SHIFT key as you tap to select multiple items.
- For Macintosh, press the SHIFT or COMMAND key as you tap to select multiple items.

You can also select and drag with two fingers.

#### Drag lock (DRAG LOCK enabled)

Using a single finger, tap on an item to select. Then track (slide) your finger across the tablet to drag. Tap again to release the item.



Contents

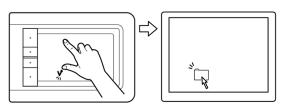
Index





#### TWO-FINGER ACTIONS AND GESTURES

#### ADD TAP TO CLICK



#### Select and drag (add touch to left)

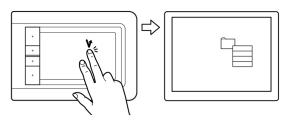
Using a single finger, track to an item. Select by touching your thumb or a second finger to the left of that finger. (If you will be dragging an item or selecting blocks of text, we recommend using two fingers instead of your finger and thumb).

- To move the selected item, continue moving both fingers across the tablet.
- To highlight a text block, continue moving both fingers across the tablet as you select text.
- You can also extend a drag without releasing the selection. To do this, lift the first finger and move your second finger to a new position. Then again touch the first finger to the tablet and continue to drag with both fingers.

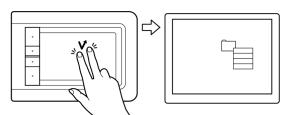
Lift your thumb or second finger to release.

Note: If the tablet is set for left-handed orientation, touch to the right of the primary finger.

#### ADD TAP TO RIGHT CLICK



TAP TO RIGHT CLICK



#### Right-click (add touch to right)

Using a single finger, track to an item. Then with a second finger touch and release to the right of that finger. Releasing your finger issues a right-click and brings up a context menu at the screen cursor position.

You can then track to an option in the menu and select it by tapping your finger.

Note: If the tablet is set for left-handed orientation, touch to the left of the primary finger.

#### Right-click (two-finger tap)

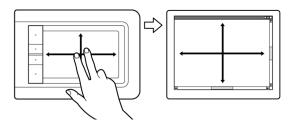
To right-click and bring up a context menu at the screen cursor position, tap the tablet surface with two fingers spaced slightly apart. Use a quick tapping motion with both fingers at the same time.

You can then track to an option in the menu and select it by tapping your finger.

Alternatively, you can open a context menu by tracking to an item and then pressing an ExpressKey set to RIGHT CLICK.



SCROLL



<u>Scroll</u>

Place two fingers on the tablet surface. Using a smooth motion, move your fingers together in parallel.

- Scroll up by moving your fingers in an upward motion.
- Scroll down by moving your fingers in a downward motion.
- Scroll left by moving your fingers in a leftward motion.
- Scroll right by moving your fingers in a rightward motion.

<u>Tips</u>:

Flick your fingers at the end of the gesture to continue scrolling for a short time after your fingers leave the tablet.

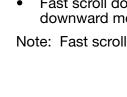
For windows that scroll vertically and horizontally, move your fingers in any direction and the document view will follow.

#### Fast scroll

Quickly move (or flick) two fingers together, lifting your fingers at the end of the motion.

- Fast scroll up by flicking your fingers in an upward motion.
- Fast scroll down by flicking your fingers in a downward motion.

Note: Fast scrolling works only for vertical scrolling.





Contents



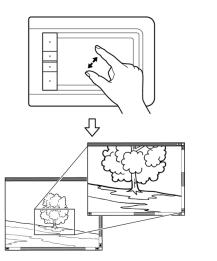
Contents

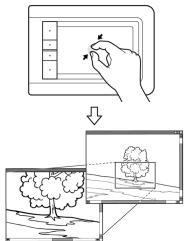
Index



24

ZOOM





#### <u>Zoom</u>

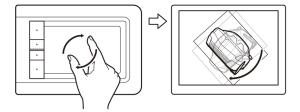
First place two fingers on the tablet surface.

- Zoom-in by moving (expanding) your fingers away from one another.
- Zoom-out by moving (pinching) your fingers toward one another.
- Note: If zoom functions do not operate correctly within Adobe Photoshop®, verify that the ZOOM WITH SCROLL WHEEL function is not selected within the Photoshop PREFERENCES options.





ROTATE

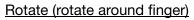


#### Rotate (two finger rotate)

Place two fingers diagonally on the tablet surface and then rotate them clockwise or counterclockwise.

For best recognition of this gesture, start with your fingers positioned diagonally on the tablet surface and keep them at least 25 mm (1 inch) apart.

Note: The rotation gesture may work differently depending on the application you are working with. For example, rotation may work smoothly, in 90-degree increments, or not at all.



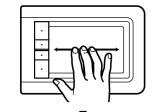
Place two fingers diagonally on the tablet surface. Keep one finger stationary and move the other finger around it.

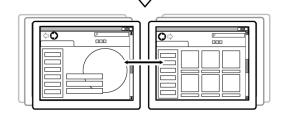
For best recognition of this gesture, start with your fingers positioned diagonally on the tablet surface and keep them at least 25 mm (1 inch) apart.

Note: The rotation gesture may work differently depending on the application you are working with. For example, rotation may work smoothly, in 90-degree increments, or not at all.

#### THREE-FINGER GESTURES

#### SWIPE LEFT/RIGHT TO NAVIGATE





#### Forward or Back (swipe right or left)

Swipe using three fingers spaced slightly apart, lifting your fingers at the end of the motion.

- Send a 'Forward' command in most browsers and picture viewers by swiping to the right.
- Send a 'Back' command in most browsers and picture viewers by swiping to the left.

#### <u>Tips</u>:

Swiping is similar to using the right and left arrow keys in document viewers.

Use the swipe gestures to page forward or back in most web browsers.

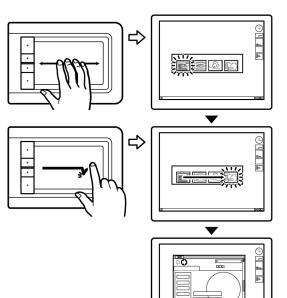




#### FOUR-FINGER GESTURES

BAMB(

SWIPE LEFT/RIGHT TO SWITCH APPLICATIONS

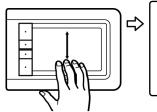


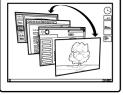
#### Switch applications

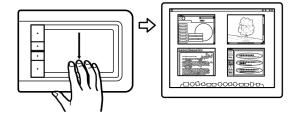
Using four fingers spaced slightly apart, move your fingers left or right to open the application switcher. Then using a single finger, move left or right to highlight an application. Tap to select an application.

<u>For Windows XP</u>: Using four fingers, move them left or right to open the application switcher. Swipe your fingers again to open the next application in the list.

#### SWIPE DOWN FOR FLIP 3D/Exposé







#### Open Flip 3D (Windows) or Exposé (Mac)

Using four fingers spaced slightly apart, swipe down.

 <u>Windows</u>: Your first swipe opens Flip 3D. Swipe down again to close Flip 3D. Not available for Windows XP.

Alternatively, move your fingers down 1 cm (0.4 inch) to open Flip 3D. Without lifting your fingers, continue moving downward to select applications to the left, or move upward to select applications to the right. Lift any finger to dismiss Flip 3D.

26

• <u>Macintosh</u>: Your first swipe opens Exposé. Swipe down again to close Exposé.





Contents



27

SWIPE UP TO SHOW DESKTOP

# 

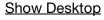
### CUSTOMIZING TOUCH



Use the Bamboo control panel to customize the touch input options for the way you like to interact with your tablet and computer.

Opening the control panel Control panel overview

Customize your touch experience



Using four fingers spaced slightly apart, swipe up to show the desktop. Swipe up again to move your open windows back to the desktop.







### EXPRESSKEY BASICS

Most Bamboo tablet models feature customizable ExpressKeys. Note that ExpressKeys are not available for Bamboo Pen (models CTL-460 and CTL-660).

ExpressKeys -

BAMBC

Press individual keys to perform frequently used functions or keystrokes. ExpressKeys can also be used to modify touch or pen input properties as you work.

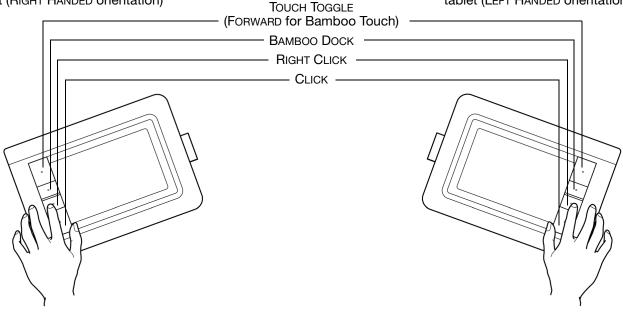
Consider some of these alternate ways of using the keys:

- Set a key to a commonly used keyboard shortcut.
- Set a key to launch a commonly used file or application, such as your email program.
- Choose from any of the other available <u>functions</u>.
- Note: The ExpressKeys can be operated in combination with one another. For example, if you program one key to simulate the CTRL key and another to simulate an ALT keystroke, when you press both keys at the same time a CTRL+ALT is simulated.

ExpressKeys configuration when positioned on the left side of the tablet (RIGHT HANDED orientation)

ExpressKeys configuration when positioned on the right side of the tablet (LEFT HANDED orientation)

28



ExpressKey default settings:

CUSTOMIZING THE EXPRESSKEYS Use the Bamboo control panel to customize the ExpressKey options.

Opening the control panel

Control panel overview

Setting tablet and ExpressKey functions



Index



### THE PEN EXPERIENCE WITH BAMBOO



BAMBC

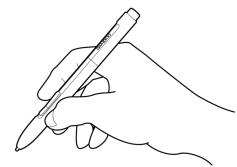
Bamboo is designed to enhance the way you work. Bamboo tablet models equipped for pen input enable you to interact with a computer using the pen on the <u>active area</u> of the tablet. The pen is cordless, battery free, and pressure-sensitive.

- Note: For Bamboo tablets that support both pen and touch input, the pen disengages touch input whenever the pen tip or eraser is within the tablet <u>proximity range</u>. Lift the pen and your hand away from the tablet active area to re-enable touch input. If you experience unintended touch input from your hand, manually disable touch by pressing an Expresskey set to Touch Toggle. After you are done working with the pen, press the ExpressKey again to re-enable touch. See also <u>setting tablet</u> and <u>ExpressKey functions</u>.
- Holding the pen Using the pen on the tablet Customizing pen input ExpressKey basics Customizing the ExpressKeys
- Customizing the Pop-up Menu

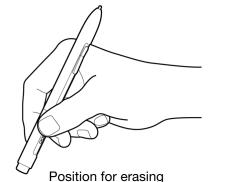
### HOLDING THE PEN



Hold the pen like you would hold a normal pen or pencil. Make sure the pen buttons are in a convenient location where you can toggle them with your thumb or forefinger, but not accidently press them while drawing or positioning with the pen. Tilt the pen in any way that feels most comfortable.



Position for drawing and navigation



store it in the <u>pen holder</u>. The eraser end of the pen should be inserted first into the loop.

When you are not using the pen,



29

Important: When not in use, place the pen in the pen holder or lay it flat on your desk. To maintain the sensitivity of your pen, do not store the pen in a container where it will rest on the tip or eraser (when equipped). Leaving the pen on the tablet may interfere with screen cursor positioning when using other pointing devices, or may prevent your computer from going to sleep.



Index



### USING THE PEN ON THE TABLET



There are four basic techniques for using the pen: positioning, clicking, double-clicking, and dragging. If you are unfamiliar with using the pen, try the exercises on the following pages.

Positioning Clicking Dragging Using the pen buttons Writing and drawing with pressure sensitivity Erasing Eye-hand coordination exercise

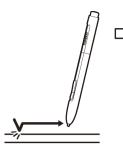
#### POSITIONING

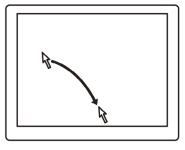


The pen is used to position the pointer (or cursor) on your screen.

Lift the pen and place the pen tip on the tablet <u>active area</u>. The cursor instantly jumps to the new location.

Move the screen cursor by moving the pen across the tablet surface. Do this <u>without</u> touching the tablet surface, but while still keeping the pen tip within <u>proximity</u> of the tablet.





To select an icon or folder, use your pen to position the screen cursor over the object. Press down to select.

#### <u>Tips</u>:

If you find that using a pen is somewhat difficult, try the <u>eye-hand coordination exercise</u>.

Pointing is easier when you orient the tablet square to the computer monitor so the screen cursor follows the same direction as your hand movements on the tablet.

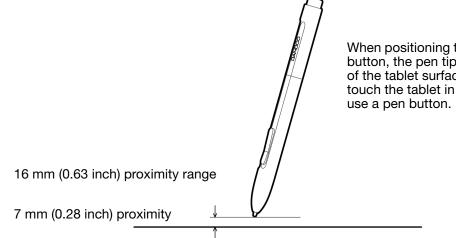






You can set the pen to position the screen cursor two different ways (see setting the tablet mapping).

 In <u>PEN MODE</u>, wherever you place the pen on the tablet, the screen cursor will jump to a corresponding point on the display screen. The screen pointer indicates pen position, and follows the movement of the pen across the tablet surface. This is the default setting for the pen.



When positioning the screen cursor and operating a pen button, the pen tip needs to be within 7 mm (0.28 inch) of the tablet surface. The pen tip does not need to touch the tablet in order to move the screen cursor or use a pen button.

31

• In MOUSE MODE you move the cursor with a "pick up and slide" motion similar to using a mouse.



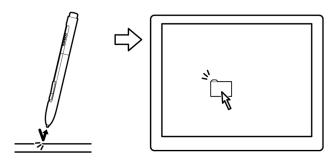
#### CLICKING

3AMBO



Click to highlight or select an item on the screen. Double-click to open it.

<u>Clicking</u>. Tap the pen tip once on the tablet, or press the pen tip on the tablet with enough force to register a click. (If CLICK SOUND is selected in the Bamboo control panel and your computer speakers are on, then you will hear a "click" sound when the pen tip is pressed hard enough to generate a button click. Adjust your speaker volume as necessary.) Try clicking on a folder icon by moving the screen cursor over the icon and pressing down on the pen tip. The folder should highlight when you press.

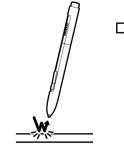


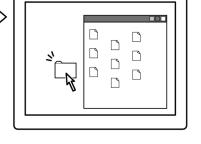
<u>Tip:</u> You can configure Windows to select when the pen is over an icon and to launch the icon with a single click. To turn on this feature, first open a folder.

- <u>For Windows 7 and Vista</u>, from the ORGANIZE pull-down menu choose FOLDER AND SEARCH OPTIONS.... From the GENERAL tab select SINGLE-CLICK TO OPEN AN ITEM (POINT TO SELECT).
- <u>For other Windows versions</u>, from the TOOLS pull-down menu choose FOLDER OPTIONS.... From the GENERAL tab select SINGLE-CLICK TO OPEN AN ITEM (POINT TO SELECT).

<u>Double-clicking</u>. Quickly tap the tablet twice in the same place with the pen tip. This is like clicking twice with a mouse button. Try double-clicking on a folder icon to open it.

<u>Tip:</u> Set a pen button to DOUBLE CLICK. This is easier than tapping twice with the pen tip, and is the preferred method of double-clicking with a pen.





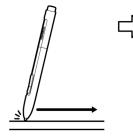
#### DRAGGING

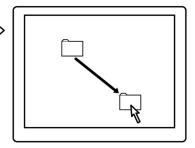


Dragging is used to select and move objects on the monitor screen.

First point to an object. Then press the pen tip to the tablet and slide it across the tablet surface. The selected object will move across the display screen.

To select text within a document, move the screen cursor to the beginning of a text line, then drag the pen across the tablet to highlight the text.











#### USING THE PEN BUTTONS



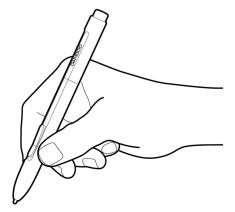
BAMB(

The pen is equipped with two buttons. Each button has a programmable <u>function</u> that is selected when you press the button. You can use a pen button whenever the pen tip is within 7 mm (0.28 inch) of the tablet active area. You do not have to touch the pen tip to the tablet in order to use a button.

The default button positions are:

| Upper: | RIGHT CLICK |
|--------|-------------|
| Lower: | PAN/SCROLL  |

 $\underline{\text{Tip}}$ : Set a pen button to DOUBLE CLICK. This is easier than tapping twice with the pen tip.

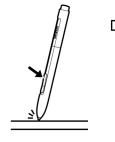


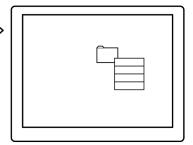
Use RIGHT CLICK to bring up application-specific or icon-specific menus.

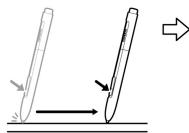
PAN/SCROLL lets you position a document or image in any direction within the active window simply by pressing the pen button and moving the pen tip across the tablet's active area. As you move the pen tip, the document or image is repositioned to follow the direction of pen movement on the tablet. Release the pen button or lift the pen tip from the tablet surface when you are done.

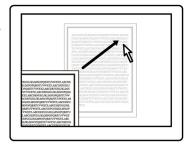
In some application windows the document will precisely follow the screen cursor as you move the pen tip, while in others it will simply move in the same general direction as the screen cursor.

To assign new button functions, see setting the pen button functions.









33





Index



### WRITING AND DRAWING WITH PRESSURE SENSITIVITY



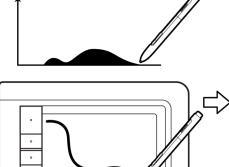
BAMBO(

The pen responds to your hand movements, enabling you to create natural-looking pen and brush strokes. The <u>digital ink</u> tools in Microsoft Windows 7, Vista, and Office 2007 or later, as well as the drawing tools in many graphics applications, respond to the pressure you place on the pen. For example, sliders are used in some applications to vary line characteristics (width, color, and opacity). These characteristics can be controlled much better by the pen's pressure sensitivity – you can vary line width, blend colors, and change opacity with the pressure you exert upon the pen.

To write, ink, or draw with pressure sensitivity, move the pen along the surface of the tablet while applying various amounts of pressure downward on the tip of the pen. Press hard for thick lines or dense color. Press gently for thin lines or softer color. Note that some applications require you first select a pressure-sensitive tool from the application's tool palette.

To adjust the tip feel, see <u>setting the tip</u> and eraser feel, and double-click <u>distance</u>.

Visit our web site for a list of applications that support pressure. See <u>product</u> information.







#### ERASING



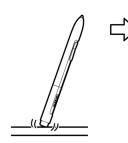
The pen eraser (when equipped) works like the eraser on a pencil.

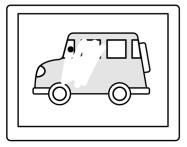
You can erase intuitively and naturally in graphics applications that support the pen eraser. When you use the pen eraser, the application will automatically switch to the eraser tool.

In applications that support pressure sensitivity, you can select pressure-sensitive tools in an application's tool palette to vary the width and depth of your erasures as you change the amount of pressure you exert upon the pen.

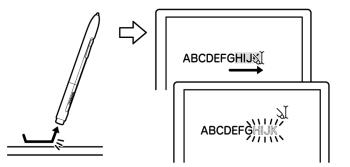
See <u>setting the tip and eraser feel, and double-click</u> <u>distance</u> for more information.

Use the pen eraser in Microsoft Windows 7, Vista, and Office 2007 or later to erase notes or sketches made with <u>digital ink</u>, and to select and delete text or spreadsheet cells within an application.





35



Visit our web site for a list of graphics applications that support the eraser (see <u>product information</u>). If the eraser is not supported in an application, you can still use the eraser for positioning, drawing, or annotation.





36

### EYE-HAND COORDINATION EXERCISE



BAMB

This exercise is designed to retrain your eye-hand coordination for using the pen:

- 1. Open any graphics application. Use the line tool to draw a rectangular grid with line spacings of about 20-25 mm (3/4 to 1 inch). You can use your traditional mouse to do this.
- 2. Choose a free-hand tool in your application and use the pen to draw a dot at each grid intersection.
- 3. Draw an X at each grid intersection.
- 4. Clear your screen and make a simple drawing of your own. The more you use your pen, the easier writing, drawing, and navigation will become.

### CUSTOMIZING PEN INPUT



Customizing your pen is easy. Use the pen to open the Bamboo control panel. Then select the PEN tab to choose from the available options.

Opening the control panel Control panel overview Customize your pen experience





37

# CUSTOMIZING YOUR BAMBOO

Use the Bamboo control panel to customize Bamboo for the way you like work.

Opening the control panel Control panel overview Customize your touch experience Customize your pen experience Button functions

# OPENING THE CONTROL PANEL

To open the control panel:

- <u>Windows</u>. Click on the Windows START button and choose ALL PROGRAMS. Then select BAMBOO and choose the BAMBOO PREFERENCES option.
- <u>Macintosh</u>. Open SYSTEM PREFERENCES from either the Dock, the Apple menu, or from the APPLICATIONS folder. Then click on the BAMBOO icon.

The control panel displays only those tabs and options that apply to your tablet model and configuration.

Note: After logging in, each user can customize their personal settings in the Bamboo control panel. Switching to another user will automatically load the settings for that user.





## CONTROL PANEL OVERVIEW

After opening the control panel, you can begin customizing Bamboo.

| Customizable settings are found on each tab.  | Bamboo   | <ul> <li>Closes the control<br/>panel.</li> </ul>                                  |
|---|--|--|
| The tabs that apply to<br>your tablet model and<br>configuration are<br>displayed when you<br>open the control panel. | Pen       Pop-up Menu       Touch Options       Touch Functions         Eraser Feel: |  |
| Displays information<br>about the control<br>panel and driver.  | Small Big Advanced Default About Tutorial Help                                       | Resets the selected<br>tab to its default<br>— settings.<br>— Displays this manual |

Experiment with different settings to find what works best for you. Any changes you make will take effect immediately. Click DEFAULT to return a tab to the factory settings.

Tool Tips are available for most control panel items. Position the screen cursor over an item and let it rest there; in a few moments the Tool Tip will pop up.

Your keyboard tab and arrow keys can also be used to navigate the control panel.

The following sections provide detailed information about each control panel tab and some of the more advanced concepts. Many of the sections also contain useful customizing tips.

Customize your touch experience Customize your pen experience Button functions





# CUSTOMIZE YOUR TOUCH EXPERIENCE



The control panel touch options enable you to customize Bamboo for the way you like to interact with your tablet and computer when using touch input.

Setting the touch options

Setting the touch functions

Setting tablet and ExpressKey functions

**Disabling touch** 

#### SETTING THE TOUCH OPTIONS

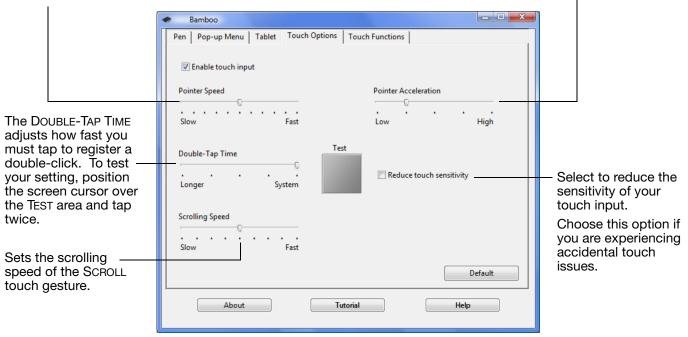


Select the TOUCH OPTIONS tab. The touch options determine how fast you must move or tap your fingers in order for an action or gesture to be recognized.

Adjusts the screen pointer for speed of tracking and navigating. Choose a SLOW speed if you like to move the screen cursor at a slower rate using more finger motion. Choose a FAST speed to move the screen cursor quickly with less motion.

POINTER ACCELERATION sets the acceleration level of the screen pointer. Choose a Low setting for a slower response to your finger motion on the tablet. Choose a HIGH setting for a quicker response.

39



See also navigating with touch.

Note: Touch speed and acceleration settings are independent of system settings. Changes you make to these settings in the Bamboo control panel do not affect similar system settings. However, changes made to similar system settings may affect your Bamboo tablet settings.



Index

40

### SETTING THE TOUCH FUNCTIONS



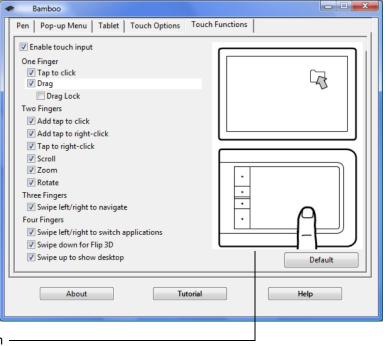
Select the TOUCH FUNCTIONS tab.

Touch <u>input options</u> can be enabled or disabled and are dependent upon application support.

Change the settings to customize how touch input works. Touch actions and gestures are available when selected.

So that you may work in different ways, some functions (such as a right-click) can be performed using different actions or gestures.

See also navigating with touch.



Position the screen cursor over an option to see an animated demonstration of that function.

If you do not choose a specific option to view, then the control panel animation will demonstrate each option sequentially, from top to bottom.





#### SETTING TABLET AND EXPRESSIEY FUNCTIONS

Choose the TABLET tab to set the tablet orientation and to customize the ExpressKeys.

|                      | Bamboo  |
|----------------------|---|
|                      | Pen Pop-up Menu Tablet Touch Options Touch Functions  |
|                      | Orientation<br>C Left Handed Right Handed   |
|                      | ExpressKeys<br>Touch Toggle<br>Bamboo Dock<br>Right Click<br>Click<br>Default<br>About<br>Tutorial<br>Help  |
|                      |   |
| Tablet orientation   | Change how your tablet is oriented by selecting RIGHT HANDED or LEFT HANDED input. The tablet driver automatically configures all aspects of the tablet for the selected option. Next, physically rotate the tablet to match your selection.  |
|                      | Note: At the log-in and user switching screens, the tablet orientation will use the default orientation that was selected when the driver was installed. If you want to change the default orientation, you must reinstall the driver using the Bamboo Installation CD. See <u>configuring the tablet orientation</u> . |
| ExpressKey functions | Use the pull-down menus to choose a <u>function</u> that will be performed when the key is pressed. Your choice will be displayed either within the pull-down menu or beneath the menu.   |
|                      | • By default the upper key is set to TOUCH TOGGLE, allowing you to temporarily disable touch input when you press the ExpressKey. Press the ExpressKey again to re-enable touch input. (For Bamboo Touch, the default setting enables you to move FORWARD within Internet browsers.)                                    |
|                      | <ul> <li>You can use the 2nd from top key to launch Bamboo Dock or bring it to the<br/>foreground. Press the key again to minimize Bamboo Dock. For more<br/>information please visit http://bamboodock.wacom.com</li> </ul>  |
|                      | <ul> <li>The lower button default conditions are CLICK (bottom key) and RIGHT CLICK<br/>(2nd key up).</li> </ul>  |
|                      | Note: Pen-only tablet models do not include ExpressKeys.  |



#### **DISABLING TOUCH**

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Choose the TOUCH FUNCTIONS or TOUCH OPTIONS tab to disable and enable touch input.

- Deselect to disable touch input and work with the ExpressKeys (and pen) only.
- Select to ENABLE TOUCH INPUT.
- This option can also be changed by pressing an ExpressKey to which the TOUCH TOGGLE function has been assigned.

TOUCH FUNCTIONS tab shown.

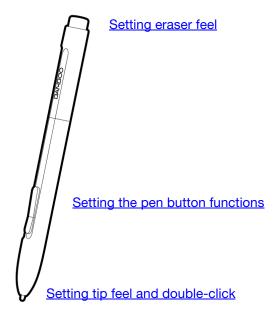




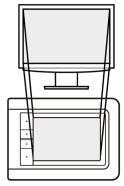
# CUSTOMIZE YOUR PEN EXPERIENCE



Customizing your pen is easy. Use the pen to open the Bamboo control panel. You can then customize Bamboo for the way you like to interact with your tablet and computer when using pen input.



Contents



Setting the tablet mapping



Customizing the Pop-up Menu





44

# SETTING THE TIP AND ERASER FEEL, AND DOUBLE-CLICK DISTANCE

Select the PEN tab. To create broad brush strokes or to click with a light touch, use a soft tip setting. For maximum control while drawing thin lines, use a firm tip setting. To erase with a broad stroke or to click with a light touch, use a soft eraser setting. For maximum control while erasing, use a firm eraser setting.

| of pressure needed to  | Bamboo   |  |
|--|--|--|
| erase. Drag the slider to  | Pen Pop-up Menu Tablet Touch Options Touch Functions   |  |
| a softer or firmer setting.  | Eraser Feel:   | — When checked, an audible "click"   |
| Customizes the amount<br>of pressure needed to<br>click, draw, or ink.<br>Drag the slider to a softer<br>or firmer setting.      | Double Click       Right Click       Tip Feel:       Soft       Firm       Double Click Distance | sound will be<br>heard whenever a<br>pen click occurs<br>and your computer<br>speakers are<br>turned on. |
| Adjusts the size of the<br>double-click area and<br>the double-click speed.<br>A larger setting makes<br>double-clicking easier. | Small     Big       Advanced     Default       About     Tutorial                                |  |

<u>Tips</u>:

Use a soft TIP FEEL to reach the full pressure range with a lighter touch. In some applications, a soft pressure setting can make the pen overreact – any small press on the pen is magnified on the screen. If you experience this, try a firmer TIP FEEL setting.

To make double-clicking easier, expand the tap area that accepts a double-click (the double-click distance).

Note: A large double-click distance may cause a delay at the beginning of brush strokes in some drawing applications. This may also cause a delay at the beginning of a drag action or inking stroke. If you notice such effects, try setting a smaller double-click distance and using a pen button set to double-click (see <u>using the pen buttons</u>).



# SETTING THE PEN BUTTON FUNCTIONS

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Select the PEN tab to change the functions assigned to the buttons on your pen. Each pen button can be set to simulate a variety of mouse functions.

| Select the <u>function</u> to perform when pressing the upper or lower pen button.  | Bamboo   |
|---|--|
| When you bring the pen tip within 7 mm<br>(0.28 inch) of the tablet surface without<br>touching the tablet and press the upper or<br>lower pen button, the selected function<br>occurs. | Pen       Pop-up Menu       Tablet       Touch Options       Touch Functions         Eraser Feel:       .       .       .       .         Soft       Firm       Click Sound         Double Click       .       . |
| <u>Tip:</u> To make double-clicking easier, set a pen button to double-click automatically by selecting DOUBLE CLICK.   | Right Click         Tip Feel:         Soft         Double Click Distance         Double Click Distance         Small         Big   |
|   | About Tutorial Help  |

You can change the SIDE SWITCH MODE to best fit the way you like to use the pen when making right-clicks or other click functions. Click on the ADVANCED button to access the SIDE SWITCH MODE settings.

- HOVER CLICK to perform click functions without touching the pen tip to the tablet surface.
- CLICK & TAP to enable the precise placement of click functions. When selected, you must first press the pen button and then touch the pen tip to the tablet surface in order to perform the click function.





Hover click

Click tap

| Advanced Settings  |
|--|
| Note: This setting applies for all pens on all tablets.  |
| Side Switch Mode   |
| Hover Click  |
| To do a right click or other click function, hold the pen<br>tip close to the tablet and press the side switch.        |
| Click & Tap<br>Press the side switch and tap the pen tip to the tablet to<br>do a right click or other click function. |
| This is the default setting for TabletPCs.   |
| Cancel OK  |



# SETTING THE TABLET MAPPING

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Select the PEN tab to set the tablet mapping. The tablet TRACKING options enable you to define the relationship between pen movement on the tablet surface and cursor movement on the monitor screen.

By default the entire active area of the tablet maps to the entire monitor. If more than one monitor is in use the tablet will map to all monitors. See <u>working with multiple monitors</u>.

| Bamboo   |  |
|--|--|
| Pen   Pop-up Menu   Tablet   Touch Options                   | Touch Functions  |
| Eraser Feel:   | Click Sound  |
| Tip Feel:<br>Soft Firm<br>Double Click Distance<br>Small Big | Tracking<br>Pen Mode<br>Details<br>Mouse Mode<br>Details |
|  | Advanced Default   |
| About  | itorial Help   |

TRACKING options control how the screen cursor moves:

- Select PEN MODE to set the cursor so that its movement corresponds with the position of your pen on the tablet – wherever you place your pen on the tablet, the cursor will jump to a corresponding point on the screen. This is known as absolute positioning, and is the default setting for the pen. Click DETAILS... to customize the tablet mapping.
- Select MOUSE MODE to move the screen cursor with a "pick up and slide" motion similar to using a traditional mouse. Click DETAILS... for <u>setting the</u> <u>pen speed in mouse mode</u>.

46

Note: If you frequently switch between PEN MODE and MOUSE MODE, you can assign the MODE TOGGLE... function to one of your pen buttons or ExpressKeys.



Pen Mode Details

Screen Area

All Screens

Monitor

O Portion

Force Proportions

Default

Scaling

Tablet Area

Full

Portion

Set.

Set...

Cancel

When you click on the PEN MODE DETAILS... button, the PEN MODE DETAILS dialog box is displayed.

Use the SCREEN AREA options to select a screen area for tablet to screen mapping.

- ALL SCREENS. The entire monitor(s) area is mapped; this is the default setting. See <u>working</u> <u>with multiple monitors</u> for more information.
- MONITOR. The entire area of a single monitor that you choose is mapped.
- PORTION. A portion of the desktop area is mapped. Click SET... to open a dialog box where you can set the <u>portion of screen area</u>.

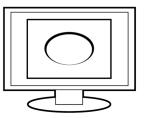
Returns settings to their factory defaults. -

When FORCE PROPORTIONS is unchecked, the correct scale or proportions are not maintained. The selected tablet area is mapped to the selected display area. Drawing a circle on the tablet may create an ellipse on the display screen. This is the default setting.

When FORCE PROPORTIONS is checked, the correct vertical and horizontal proportions are maintained. Drawing a circle on the tablet results in a circle on the display screen. Depending on your settings, some portions of the tablet active area may no longer be usable when this option is selected.

Use the TABLET AREA options to select a tablet area for tablet to screen mapping.

- FULL. The entire active area of the tablet is mapped. This is the default setting.
- PORTION. A portion of the tablet area is mapped. Click SET... to open a dialog box where you can set the <u>portion</u> of tablet area.
- Note: Although Bamboo is optimized for use with 16 : 10 aspect ratio displays, the default settings automatically adjust for use with other aspect ratio displays.



OK



47

Index



48

#### PORTION OF SCREEN AREA

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The tracking options in the PEN MODE DETAILS dialog box allow you to define which portion of the display screen your tablet will map to:

| ALL SCREENS | Maps the entire monitor(s) area. This is the default setting.<br>See <u>working with multiple monitors</u> .   |   |  |  |
|-------------|--|---|--|--|
| Monitor     | Maps the entire area of a single r   | Maps the entire area of a single monitor that you choose.   |  |  |
| PORTION     |  | Allows you to select a portion of the display for tablet to screen mapping.<br>Click SET to open the PORTION OF SCREEN dialog box.                            |  |  |
|             |  | Portion of Screen<br>Choose one of the following two ways to define Portion of Screen:  |  |  |
|             | <ul> <li>Choose a method for defining a portion of the display:</li> <li>Drag corners of the foreground graphic to select the screen area.</li> <li>Select the CLICK TO DEFINE SCREEN AREA button and move the screen cursor to select the screen area. Be sure to follow any MESSAGE prompts.</li> <li>After defining a portion of the screen, you may need to use a different input device to access other portions of the screen area.</li> </ul> | 1. Drag Handles     Position Rectangle For Screen     Example Click to Define Screen Area Message:     Click to Define Screen Area     Message:     Cancel OK |  |  |



49

#### PORTION OF TABLET AREA

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The tracking options in the PEN MODE DETAILS dialog box allow you to define the tablet area that will be mapped to the screen area:

| Full    | The entire active area of the tabl  | let is mapped. This is the default setting.   |  |  |
|---------|---|---|--|--|
| Portion |   | ion of the tablet active area for tablet to screen<br>oen the PORTION OF TABLET dialog box.                                       |  |  |
|         | <ul> <li>Choose a method for defining a portion of the tablet:</li> <li>Drag corners of the foreground graphic to select the tablet area that will be mapped to your selected screen area.</li> </ul> | Portion of Tablet Choose one of the following two ways to define Portion of Tablet: 1. Drag Handles Position Rectangle For Tablet |  |  |
|         | <ul> <li>Select the CLICK TO DEFINE<br/>TABLET AREA button and use<br/>your pen on the tablet to<br/>select the tablet area.<br/>Be sure to follow any<br/>MESSAGE prompts.</li> </ul>                | 2. Select Area with Tool<br>Click to Define Tablet Area<br>Message:<br>Cancel OK  |  |  |





50

#### SETTING THE PEN SPEED IN MOUSE MODE



To change the screen cursor acceleration and speed when using the pen in MOUSE MODE, click on the MOUSE MODE DETAILS... button (located on the PEN tab). A dialog box will be displayed where you can make your adjustments.

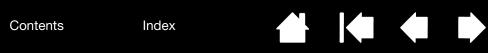
|  | Mouse Mode Details             |   |
|--|--------------------------------|---|
| Sets the screen cursor ———<br>acceleration when in | Mouse Acceleration Mouse Speed | — Sets the screen cursor<br>tracking speed when in<br>MOUSE MODE. |
| Mouse Mode.  |                                | MOUSE MODE.   |
| Returns settings to                                | Off High Slow Fast             |   |
| their factory defaults.                            | Default Cancel OK              |   |
|  |                                |   |

Notes:

The dialog box will also appear when you set a button to MODE TOGGLE.... Note that only one ACCELERATION and SPEED setting can be made.

The mouse mode acceleration and speed settings are independent of system settings. Changes you make to these settings in the Bamboo control panel do not affect similar system settings. However, changes made to similar system settings may affect your Bamboo tablet settings.





# CUSTOMIZING THE POP-UP MENU

The Pop-up Menu is available for tablet models that support touch input. Select the POP-UP MENU tab to create the custom menu and define the available functions that will appear in the menu.

To display the Pop-up Menu, set a pen button to the POP-UP MENU function. Whenever you press that button, the Pop-up Menu is displayed at the screen cursor position.

Choose from available options in the menu by clicking on them. To close the Pop-up Menu without making a selection, click outside of the menu.

Select a <u>button function</u> to add to the Pop-up Menu list.

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Displays a list of functions that have been added to the Pop-up Menu. To change the order of an item, drag it to a new location. Double-click on an item to make edits.

|  |  | 1   |
|--|--|---|
|  | 🗢 Bamboo   |   |
|  | Pen Pop-up Menu Tablet Touch Options Touch Functions   |   |
| Removes the <u>selected item</u><br>from the list. | Pen       Pop-up Menu       Tablet       Touch Options       Touch Functions         Add       Pop-up Items - Drag to rearrange order       Pop-up Items - Drag to rearrange order         Remove       Pen       Pen         Pop-up Tont       Default       Pop-up Font         Please make sure you have a button set to "Pop-up Menu."       Default | Sets the FONT and<br>FONT SIZE of the<br>Pop-up Menu. |
|  | About Tutorial Help  |   |
|  |  | 1   |

Returns the tab settings to the default values.

Important: This action will delete all Pop-up Menu items that have been defined.



Index

51



52

# **BUTTON FUNCTIONS**

|          | Clicks •                                       | Click  |
|----------|--|--|
| <b>v</b> | Keystroke<br>Modifier<br>Back<br>Forward       | Right Click<br>Middle Click<br>Double Click<br>4th Click (Back)<br>5th Click (Forward) |
|          | Bamboo Dock<br>Bamboo Preferences              |  |
|          | Show Desktop<br>Switch Application<br>Open/Run |  |
|          | Touch Toggle                                   |  |
|          | Tablet PC  Disabled Default                    |  |

The following control panel drop-down menu options are available for ExpressKey and pen button settings. Not all options are available for all controls.

| FUNCTION     | DESCRIPTION   |
|--------------|---|
| CLICKS       |   |
| CLICK        | Simulates a primary mouse button click. Default setting for the pen tip.  |
| RIGHT CLICK  | Simulates a right mouse button click, which displays a context menu.  |
| MIDDLE CLICK | Simulates a middle mouse button click.  |
| DOUBLE CLICK | Simulates a double-click. For easier double-clicking, use this function instead of tapping twice with the pen tip.  |
| CLICK LOCK   | Simulates holding down the primary mouse button. Press the tool<br>button once to initiate click lock. Press the button again to release<br>click lock. Click lock is useful for dragging objects or selecting blocks<br>of text. |
| • 4TH CLICK  | Simulates a 4th mouse button click.   |
| • 5TH CLICK  | Simulates a 5th mouse button click.   |
| Васк         | Simulates the BACK command in browser applications.   |
| Forward      | Simulates the FORWARD command in browser applications.  |
| Erase        | Pen only. Sets a button so that when the button is pressed, the pen tip will act like the eraser in applications that support the ERASE function. See <u>erasing</u> for information on using the eraser.                         |





| FUNCTION  | DESCRIPTION  |   |  |
|---|--|---|--|
| KEYSTROKE   | Enables you to simulate keystrokes. Select this option to display the DEFINE KEYSTROKE dialog box.   |   |  |
|   | Enter a keystroke or keystroke combination in the KEYS entry box.<br>Keystroke combinations can include letters, numbers, function keys<br>(such as F3) and modifier keys (such as SHIFT, ALT, or CTRL for<br>Windows, or SHIFT, OPTION, COMMAND, and CONTROL for Macintosh).  |   |  |
|   | You can also select special keystrokes or keystroke combinations from the ADD SPECIAL pull-down menu.  |   |  |
|   | <ul> <li>After defining a keystroke sequence, click OK.</li> <li>Important: Because the ENTER (Windows) and RETURN<br/>(Macintosh) keys can be selected as a defined keystroke, they<br/>cannot be used to select OK. You must use your pen to click on<br/>the OK button.</li> <li>If prompted, enter a name for the keystroke definition. The name will<br/>be displayed with the respective control or in the Pop-up Menu list, as<br/>applicable.</li> </ul> |   |  |
|   |  |   |  |
|   |  |   |  |
|   |  | efine Keystroke   |  |
|   |  | Keys:   |  |
|   |  | Use your pointing device to click OK to accept or Cancel to exit. |  |
|   | in the keystroke entry box.  | Add Special 👻   |  |
|   | Clears the keystroke entry box.  | Clear Delete Cancel OK  |  |
| To learn which keystroke shortcuts are supporte<br>application, see the documentation that came w |  |   |  |
| Modifier  | FIER Enables you to simulate modifier key(s) (such as SHIFT, ALT, or CTRL for<br>Windows, or SHIFT, OPTION, COMMAND, and CONTROL for Macintosh).<br>Many applications use modifier keys to constrain the size or placement<br>of objects.  |   |  |
|   |  |   |  |
|   | Choose one or more modifier key options.<br>Select the CLICK box if you want a mouse<br>click to occur whenever you press the tool<br>button.  | C Alt   |  |





| FUNCTION            | DESCRIPTION  |  |  |
|---------------------|--|--|--|
| Pop-up Menu         | Displays a Pop-up Menu on your screen. See <u>customizing the Pop-up</u><br><u>Menu</u> for more information.  |  |  |
| Pan/Scroll          | Pen only. Enables you to position a document or image in any direction within the active pane by pressing a pen button set for PAN/SCROLL and then dragging with the pen tip across the tablet's active area.  |  |  |
|                     | <ul> <li>When you select PAN/SCROLL, the PEN SCROLL SPEED dialog box prompts you to set a scrolling speed that will be used in applications that do not support grabber hand (pixellevel) panning within a document or image.</li> <li>A slower setting reduces the scroll rate and is useful for close-up and detail work where you need precise control of the image.</li> </ul> |  |  |
|                     | As you move the pen tip, the document or image is repositioned to follow the direction of pen movement on the tablet.<br>Release the button or lift the pen tip  |  |  |
|                     | from the tablet surface when you are done.   |  |  |
| Вамвоо Dock         | Opens the Bamboo Dock. For more information please visit http://bamboodock.wacom.com   |  |  |
| BAMBOO PREFERENCES  | Opens the Bamboo control panel.  |  |  |
| SHOW DESKTOP        | Minimizes all open windows to display a clean desktop.   |  |  |
| SWITCH APPLICATIONS | Brings up the application switching dialog with focus on the next open application. On Windows 7 and Vista systems running Aero, Flip 3D will be activated with focus on the next open application.  |  |  |
| Open/Run            | Opens a dialog box where you can select a specific application, file, or script to launch.   |  |  |
|                     | Click BROWSE to locate an application, file, or script to launch. The selection you make appears in the APPLICATION TO RUN box. Click OK to accept the selection.  |  |  |
|                     | The dialog box will close and the OPEN/RUN option you have selected will be<br>assigned as your tool button option. Simply press the tool button to launch<br>the assigned option.<br>If your selection is for the Pop-up Menu, it will be displayed in the Pop-up<br>Menu list.   |  |  |
|                     |  |  |  |
|                     |  |  |  |

Index



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Index



| FUNCTION              | DESCRIPTION  |
|-----------------------|--|
| Touch Toggle          | Available for Bamboo and Bamboo Fun. TOUCH TOGGLE is useful when<br>you are working with the pen and want to prevent accidental touch<br>input (e.g., to prevent an accidental right-click). Temporarily disable<br>touch by pressing an ExpressKey to which you have assigned the<br>TOUCH TOGGLE function. Press the ExpressKey again to re-enable<br>touch input. See also <u>setting tablet and ExpressKey functions</u> . |
| INK TOGGLE            | (Macintosh.) Toggles the "ink in any application" function of lnk on and off. Ink automatically recognizes and converts your handwriting into text and inserts it into a document. Handwriting recognition must be turned on for this function to work. See your Macintosh help for information on working with lnk.   |
| TABLET PC             |  |
| TABLET PC INPUT PANEL | (Tablet PCs and Windows 7 and Vista systems that support the Tablet PC Input Panel.) Opens the Tablet PC Input Panel when you press a tool button set to this function.  |
| • JOURNAL             | (Windows 7 and Vista and Tablet PC systems that include Microsoft Journal.) Opens Microsoft Journal.   |
| Exposé                | (Macintosh.) Tiles all open windows.   |
| PRESSURE HOLD         | Locks the pressure at the current pressure level until the button is released. For example, you can paint with pressure sensitivity until you reach the brush size that you like. You can then press the button and continue painting with the same size brush until the button is released.   |
| Mode Toggle           | Toggles pen input between PEN MODE and MOUSE MODE. See <u>setting</u> the pen speed in mouse mode for details.   |
| DISABLED              | Disables the button function.  |
| DEFAULT               | Returns a button to its default setting.   |









56

# PROBLEMS WITH YOUR BAMBOO?

Most of the time your tablet will work flawlessly. But if you are having trouble, Wacom recommends you do the following:

- 1. If the tablet driver failed to load properly, first perform the recommended action in any error message that may appear on your screen. If that does not solve the problem, review the troubleshooting procedures in this chapter.
- 2. Look in the <u>troubleshooting tables</u>. Your problem may be described there and you can try the solution offered.
- 3. Open the tablet Read Me file and look for any information updates.
- 4. Test your tablet and pen (if equipped). See testing your tablet.

Contents

- 5. If you are having a compatibility conflict between Bamboo and a new hardware or software product, see <u>obtaining driver downloads</u> for information on downloading an updated software driver. Wacom periodically updates the software driver to maintain compatibility with new products.
- 6. Check the FAQs (Frequently Asked Questions) on the Wacom web site for your region.
- 7. If you have tried the suggestions in this manual and still cannot resolve the problem, then contact Wacom for technical support. See <u>technical support options</u> and the Read Me file for information on where to obtain support for your region.

<u>Testing your tablet</u> <u>Testing a pen</u> <u>Troubleshooting tables</u> <u>Technical support options</u> <u>Obtaining driver downloads</u>







57

### TESTING YOUR TABLET

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1. Turn on your computer and wait until the system has fully loaded.

Contents

- 2. Check the connection. The tablet status LED should glow whenever the tablet is properly connected and your computer has registered it as a USB device. If not:
  - Make sure the tablet USB cable is securely connected to an active USB port on your computer. •
  - Check the tablet USB cable for damage. .
  - If you are connecting the tablet to a USB hub (or hub device such as a keyboard with USB ports), be . sure the USB hub is properly connected to your computer and is active.
  - If the status LED does not illuminate after your computer is on and has finished booting up, your • USB port may be disabled. Verify that you have connected the tablet to an active USB port.
  - Connect the tablet to a different USB port or try connecting to the USB port on another computer.
- 3. Check touch and pen input:
  - <u>Check touch input</u>. Attempt to move the screen cursor by tracking your finger across the tablet surface. Then tap to select an item. The status LED should brighten when you touch the active area of the tablet.

If the tablet driver does not load properly, basic touch movement will be recognized but other actions and gestures will not. If the driver does not properly load, the lower two ExpressKeys only will function at their default settings of CLICK (bottom key) and RIGHT CLICK (2nd key up). If gestures are not recognized and ExpressKeys do not function, insert the Bamboo Installation CD into your computer and install the driver software for the tablet.

- <u>Check pen input</u>. If your tablet is equipped with a pen and the tablet driver does not load properly, pen input will not be available. (If you have a pen-only tablet model, you will be able to use the pen tip to move the screen cursor and click. You will also be able to use the pen buttons to CLICK (lower button) and RIGHT CLICK (upper button), but there will be no other pen functionality.) Insert the Bamboo Installation CD into your computer and install the driver software for the tablet. See also testing a pen.
- 4. Check the ExpressKeys (if equipped). Do a quick check by pressing each key in turn. The status LED should brighten each time you press a key when there is no touch or pen input. Then open the Bamboo control panel and select the TABLET tab. Click on the DEFAULT button to return to the tablet default settings.
  - Press the upper ExpressKey to toggle touch input off and on. (For Bamboo Touch: Open your • Internet browser and click on a couple of links. Next click on the appropriate browser button to move backwards. Then press the upper ExpressKey to move forward within the browser.)
  - Open your Internet browser and click on a couple of links. Press the second from top key to move • back within the browser.
  - Position the screen cursor over an item, such as an empty folder on your desktop, and press the bottom ExpressKey to perform a click.
  - Position the screen cursor over an item, such as an empty folder on your desktop, and press the second up from bottom ExpressKey to perform a right-click.
- 5. If any of these tests fail you may have defective hardware. See technical support options.
- 6. After testing, use the Bamboo control panel to reconfigure your tablet for any custom settings you may originally have been using.





58

# **TESTING A PEN**

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- 1. First perform the procedures for testing your tablet.
- 2. Check the pen by opening the Bamboo control panel and selecting the PEN tab. Click on the DEFAULT button to return the pen to its default settings. Next:
  - Touch the pen tip and then the eraser (when equipped) to the tablet active area. The status LED should brighten each time the tip or eraser makes contact with the tablet surface.
  - Without applying pressure to the pen tip, hold the pen tip within approximately 7 mm (0.28 inch) of the tablet surface and press each pen button in turn. The status LED should brighten each time a pen button is pressed.
  - While still within proximity, but without touching the tablet surface, move your pen across the active area of the tablet. The screen cursor should move in the corresponding direction on your monitor or display screen.
- 3. If any of these tests fail you may have defective hardware. See technical support options.
- 4. After testing, use the Bamboo control panel to reconfigure your tablet and pen for any custom settings you may originally have been using.



Contents

Index



# TROUBLESHOOTING TABLES

If you encounter problems with your Bamboo tablet or pen (when equipped), refer to the following tables. Your problem may be described here, and you can try the solution offered. Be sure to check the Read Me file for the latest information updates.

For additional information, visit Wacom's web site at http://www.wacom.com/productsupport.

<u>General problems</u> <u>Touch input problems</u> <u>Pen input problems</u> <u>Windows-specific problems</u> <u>Mac-specific problems</u>

#### **GENERAL PROBLEMS**

| The computer does not have<br>an available USB port.   | Check if there is an available USB port on a USB hub device. If not available you will need to add a USB hub or USB card.   |  |  |
|--|---|--|--|
| The tablet status LED does not illuminate.   | Verify that your tablet's USB cable is properly connected to an active USB port. If you are connecting to a USB hub device, make sure the hub is connected to an active USB port and that the hub is active.  |  |  |
| The computer does not go to sleep when using a tablet  | When you are not using the pen, remove it from the tablet surface or the tablet will continue to send data, keeping the computer awake.   |  |  |
| configured for pen input.  | Note: Because some metallic or other conducting objects can also cause the tablet to send data, it is best to keep the tablet surface clear of all objects when not in use.   |  |  |
| The screen cursor is very erratic or jumps around when using the tablet.   | On rare occasions the tablet may receive interfering radio frequencies<br>from a computer monitor or nearby AM radio station. If you notice<br>interference from a monitor, try moving the tablet at least six (6) inches<br>away from the monitor, or change the monitor refresh rate or monitor<br>resolution.  |  |  |
| The tablet is set for RIGHT<br>HANDED (or LEFT HANDED), but<br>at the log-in screen the tablet<br>seems to work upside down. | Reinstall the tablet driver from the Bamboo Installation CD and change the default orientation of the tablet. See <u>configuring the tablet</u> <u>orientation</u> for details.   |  |  |
| The User's Manual and<br>Tutorial are no longer<br>available.  | If the Wacom software driver is uninstalled and a driver is downloaded<br>from the Internet and then installed, the default tablet orientation will be<br>set to right-handed and the user's manual and tutorial will no longer be<br>available.  |  |  |
|  | When installing Bamboo for the first time, install your tablet using the original software that came with Bamboo. You can then download and install the latest driver update from the Internet. By installing your tablet in this manner you will be able to set the default tablet orientation, and the user's manual and tutorial will be installed on your system. |  |  |





### TOUCH INPUT PROBLEMS

BAMBOO



| Touch input does not work.   | Re-enable touch input by pressing an ExpressKey that is set to TOUCH<br>TOGGLE. Otherwise, open the Bamboo control panel and go to the<br>TOUCH FUNCTIONS or TOUCH OPTIONS tab. Be sure the ENABLE TOUCH<br>INPUT option is selected.   |  |  |
|--|---|--|--|
| Touch input does not seem to<br>fully work. The screen cursor<br>can be moved, but more<br>complex actions or gestures<br>do not work. | If the tablet driver does not load properly, basic touch movement will be recognized but other actions and gestures will not. If the driver does not properly load, the lower two ExpressKeys only will function at their default settings of CLICK (bottom key) and RIGHT CLICK (2nd key up). Insert the Bamboo Installation CD into your computer and install the driver software for the tablet. |  |  |
| The tablet does not reliably recognize multi-finger input.   | If you hold your fingers too close together, the tablet may not recognize them as being separate. Try moving your fingers a little further apart.   |  |  |
| Cannot zoom-in or zoom-out<br>when working with Adobe<br>Photoshop.  | If zoom functions do not operate correctly within Photoshop, verify that the ZOOM WITH SCROLL WHEEL function is not selected within the Photoshop PREFERENCES options.  |  |  |
| Scrolling and panning<br>gestures do not function<br>correctly when working with<br>Adobe Photoshop.                                   | If touch input gestures do not operate correctly within Photoshop, verify that the ZOOM WITH SCROLL WHEEL function is not selected within the Photoshop PREFERENCES options.  |  |  |
| Rotation gestures do not seem to work consistently, or not at all.   | Rotation may work differently depending on the application you are working with. For example, rotation may work smoothly, in 90-degree increments, or not at all.   |  |  |
|  | For best recognition of this gesture, start with your fingers positioned diagonally on the tablet surface and keep them at least 25 mm (1 inch) apart.  |  |  |





61

#### PEN INPUT PROBLEMS

 $\mathsf{BAMBOO}^{\mathsf{M}}$ 



| The pen does not position the screen cursor, or otherwise               | If the tablet driver does not load properly, pen input will not be available.   |  |  |
|---|---|--|--|
| work.   | • For tablet models that combine pen and touch input, basic touch movement will continue to be recognized but other actions and gestures will not. If the driver does not properly load, the lower two ExpressKeys only will function at their default settings of CLICK (bottom key) and RIGHT CLICK (2nd key up). |  |  |
|   | • If you have a pen-only tablet model, you will be able to use the pen<br>tip to move the screen cursor and click. You will also be able to use<br>the pen buttons to CLICK (lower button) and RIGHT CLICK (upper<br>button), but there will be no other pen functionality.   |  |  |
|   | Insert the Bamboo Installation CD into your computer and install the driver software for the tablet.  |  |  |
| The pen does not draw or ink with pressure sensitivity.                 | Some applications require that you turn on the pressure capabilities within the application or the selected tool before the pen will respond as a pressure-sensitive tool.  |  |  |
| Clicking is difficult.  | Open the Bamboo control panel and go to the PEN tab. Try using a lighter TIP FEEL.  |  |  |
|   | Select the CLICK SOUND option (the check box should be checked).<br>This will enable you to hear when the pen registers a mouse click.<br>Your computer speakers must be turned on and the volume audible<br>before you can hear CLICK SOUND.   |  |  |
| Double-clicking is difficult.   | Be sure you are quickly tapping the tablet twice in the same place on the tablet active area.   |  |  |
|   | Using a pen button set to double-click is recommended (review the techniques in <u>clicking</u> ).  |  |  |
|   | Open the Bamboo control panel and go to the PEN tab.  |  |  |
|   | Try increasing the DOUBLE CLICK DISTANCE.   |  |  |
|   | Try using a lighter TIP FEEL.   |  |  |
|   | For Windows, try setting your system to launch programs with a single click. See <u>clicking</u> .  |  |  |
| The pen selects everything, will not stop selecting.                    | Open the Bamboo control panel and go to the PEN tab. Move the TIP FEL slider toward FIRM. If this does not help, see testing a pen.   |  |  |
| The eraser (when equipped) selects everything or will not stop erasing. | Open the Bamboo control panel and go to the PEN tab. Move the ERASER FEEL slider toward FIRM. If this does not help, see testing a pen.   |  |  |

Index

| Content<br>Content   | is Index 62  |  |
|--|--|--|
| You notice a screen delay at the beginning of pen or inking strokes.   | Open the Bamboo control panel and go to the PEN tab. Try decreasing the DOUBLE CLICK DISTANCE.   |  |
| You have to press hard with<br>the pen when clicking,<br>drawing, or writing.  | Open the Bamboo control panel and go to the PEN tab. Move the TIP FEEL slider toward SOFT.   |  |
| The pen tip does not function.   | Be sure you are using the pen that originally came with your tablet.<br>Other pens may not function properly on the Bamboo tablet.   |  |
|  | See <u>testing a pen</u> to verify pen operation. If any of the tests fail you may have defective hardware.  |  |
| The screen cursor jumps back.  | Do not place the pen on the tablet when it is not in use or when you are<br>using another pointing device. Leaving your pen on the tablet may<br>interfere with screen cursor positioning when using other input devices.  |  |
| The upper or lower pen button does not work.   | Be sure you press the pen button when the pen tip is within 7 mm (0.28 inch) of the tablet active area – do this without pressing down on the pen tip.   |  |
|  | In the Bamboo control panel, click on the PEN tab ADVANCED button.<br>If CLICK & TAP is selected, you will need to first press the pen button and<br>then touch the pen tip to the tablet surface in order to perform a click<br>function. See <u>setting the pen button functions</u> .   |  |
|  | From the Bamboo control panel, verify that the pen button is set to the function you are expecting to occur.   |  |
|  | See <u>testing a pen</u> to verify pen operation. If any of the tests fail you may have defective hardware.  |  |
| Cannot move the cursor<br>where you want to on the<br>screen, or the line you are<br>drawing does not line up with<br>the location of the pointer in | Open the Bamboo control panel. Verify that PEN MODE is selected.<br>If this does not help, click on the DEFAULT button to reestablish the<br>default tablet to screen mapping. If you are still having difficulty,<br>remove the tablet preferences (see <u>Windows-specific problems</u> or<br><u>Mac-specific problems</u> for details). |  |

paint applications.

Contents

Index

63

#### WINDOWS-SPECIFIC PROBLEMS

You suspect the tablet preferences may be corrupted, or want to make certain that all settings are at their factory defaults. Use the Bamboo Preference File Utility to work with your preferences. Close any open applications. Click the START icon and select ALL PROGRAMS. Then select BAMBOO and BAMBOO PREFERENCE FILE UTILITY.

- It is a good idea to first back up your tablet preferences. In the BAMBOO PREFERENCE FILE UTILITY dialog box, click BACKUP... and follow the prompts.
- Then, delete the tablet preferences as follows:

<u>Single user</u>. In the BAMBOO PREFERENCE FILE UTILITY dialog box, click the REMOVE button under MY PREFERENCES to delete the preferences for the current user.

<u>Multiple users</u>. Click the REMOVE button under ALL USER PREFERENCES to delete preferences for multiple users. Note that administrator rights are required to delete preferences for all users. Relaunch any currently open tablet-aware applications that you may be running.

You can quickly restore tablet preferences that have been backed up by clicking RESTORE... under MY PREFERENCES.



64

#### MAC-SPECIFIC PROBLEMS

| At startup, a dialog box<br>appears telling you that either<br>the driver failed to load or the<br>tablet preferences have not<br>yet been created. | The tablet was not detected at startup. Make sure the USB interface cable is securely connected to an active USB port on your computer. Make sure also that the tablet status LED is illuminated. If your tablet is plugged into a USB hub, make sure the hub is connected and active. From the Go menu, select the UTILITIES folder and launch the SYSTEM PROFILER. Select USB from the HARDWARE section of the CONTENTS list. A Wacom USB tablet model should be listed. If a tablet model is not listed, check the USB tablet cable connection or try plugging the tablet into a different USB port. |  |  |
|---|---|--|--|
|   | If you are still having difficulties, uninstall then reinstall the tablet driver software.  |  |  |
|   | If this does not help, contact Wacom for technical support.<br>See <u>technical support options</u> .   |  |  |
| You suspect the tablet<br>preferences may be<br>corrupted, or want to make  | Use the Bamboo Utility to work with your preferences. Close any open applications. Open the main APPLICATIONS folder. Then open the BAMBOO folder and run the BAMBOO UTILITY.   |  |  |
| certain that all settings are at their factory defaults.  | <ul> <li>It is a good idea to first back up your tablet preferences. In the<br/>BAMBOO UTILITY dialog box, select CURRENT USER or ALL USERS.<br/>Then click BACKUP and follow the prompts.</li> </ul>   |  |  |
|   | Then, delete the tablet preferences as follows:   |  |  |
|   | Single user. When the utility starts, select CURRENT USER and click<br>on the REMOVE button. Log out, then log back in. When the tablet<br>driver loads it will create a new preferences file with the factory<br>defaults.   |  |  |
|   | <u>Multiple users</u> . When the utility starts, select ALL USERS and click<br>on the REMOVE button. Log out, then log back in. When the tablet<br>driver loads it will create new preferences files with the factory<br>defaults.  |  |  |
|   | You can quickly restore tablet preferences for the CURRENT USER or AL USERS by clicking on the RESTORE button within the utility.   |  |  |
|   | Note: Do not manually remove the BAMBOO.PREFPANE file from the main<br>LIBRARY PREFERENCEPANES folder. This file is only to be removed<br>when uninstalling the tablet software driver, and then only when<br>using the BAMBOO UTILITY.   |  |  |





65

Ink does not work correctly with the tablet.

There may be a problem with the lnk preferences. Remove the damaged preference files as follows. They will be re-created when you enable handwriting recognition.

- 1. Open the SYSTEM PREFERENCES pane, choose SHOW ALL and select INK. Then turn off handwriting recognition.
- 2. From the GO menu, choose your HOME. Open the LIBRARY and PREFERENCES folders. Then remove the following preferences:
  - com.apple.ink.framework.plist
  - com.apple.ink.inkpad.plist
  - com.apple.ink.inkpad.sketch
- 3. Go back to SYSTEM PREFERENCES and INK, and then enable handwriting recognition.
- 4. Test the lnk function using your tablet and pen.
- 5. If this procedure does not resolve your problem with Ink, contact Apple Support for further assistance. Wacom is not the software manufacturer for Ink and we are limited in our abilities to support a third party software application.



66

66



If you have a problem with your tablet, first check the tablet installation guide to be sure the unit is installed correctly. Then review the <u>troubleshooting</u> procedures.

If you cannot find the answer in this manual, you may find updated information about your problem in the Read Me file for your platform (located on the Bamboo Installation CD). You can also check the product FAQs (Frequently Asked Questions) on the Wacom web site for your region.

If you have an Internet connection you can download the latest software drivers from the Wacom web site for your region. See <u>obtaining driver downloads</u>.

If you cannot solve the problem and you think your tablet is not working properly, contact the Wacom support staff for the area where your product was purchased. See the tablet Read Me file, located on the Bamboo Installation CD, for contact information.

When you call, you should be at your computer with the following information available:

• This manual.

3AMB

- Tablet serial and model number. (Look on the bottom of the tablet.)
- Driver version number. (See the Bamboo Installation CD or the Bamboo control panel.)
- The make and model of your computer, and operating system version number.
- A list of peripheral devices attached to your computer.
- The software application and version you were using when the problem occurred.
- The exact wording of any error message that appeared on your screen.
- What happened and what you were doing when the problem occurred.
- How you tried to solve the problem.

You can also contact the Wacom Customer Care Center by visiting the Wacom web site for your region and completing an Email Inquiry form.

Contents



Contents

Index



# **OBTAINING DRIVER DOWNLOADS**

Wacom periodically updates the tablet software driver to maintain compatibility with new products. If you are having a compatibility problem between Bamboo and a new hardware or software product, it may be helpful to download a new Wacom tablet software driver (when available) from the Internet.

| USA, Canada, Central and South America |   |  |  |  |
|--|---|--|--|--|
| Worldwide Web:                         | http://www.wacom.com/productsupport           | Software updates.                          |  |  |
| Europe, Middle East an                 | id Africa                                     |  |  |  |
| Worldwide Web:                         | http://www.wacom.eu/downloads                 | Software updates.                          |  |  |
| Japan                                  |   |  |  |  |
| Worldwide Web:                         | http://tablet.wacom.co.jp/download/down1.html | Software updates. (Japanese)               |  |  |
| Asia Pacific (English)                 |   |  |  |  |
| Worldwide Web:                         | http://www.wacom-asia.com                     | Software updates. (English)                |  |  |
| China                                  | China   |  |  |  |
| Worldwide Web:                         | http://www.wacom.com.cn                       | Software updates.                          |  |  |
|  |   | (Simplified Chinese)                       |  |  |
| Hong Kong                              |   |  |  |  |
| Worldwide Web:                         | http://www.wacom.com.hk                       | Software updates.<br>(Traditional Chinese) |  |  |
|  |   |  |  |  |
| Korea                                  |   |  |  |  |
| Worldwide Web:                         | http://www.wacomkorea.com                     | Software updates. (Korean)                 |  |  |
| Taiwan                                 |   |  |  |  |
| Worldwide Web:                         | http://www.wacom.com.tw                       | Software updates.<br>(Traditional Chinese) |  |  |



Index





BAMBOO"

Index



68

# **APPENDIX**

This section contains tips on caring for Bamboo, instructions on how to uninstall the tablet software, information about digital inking, your license and warranty, and more.

Caring for Bamboo Replacing the pen nib Bamboo Dock Uninstalling the software Managing your tablet preferences Pen and digital ink capabilities in Windows About the Windows Tablet PC Input Panel Product specifications Product information Ordering parts and accessories Radio and television interference Precautions License and Warranties (Worldwide, except for Europe, Africa and Middle East) Licence warranty conditions (Europe, Africa and Middle East)





69

# CARING FOR BAMBOO

Contents

3AMB

Keep your Bamboo tablet surface and pen (when equipped) clean. Dust and dirt particles can stick to the pen and cause excessive wear to the tablet surface. Regular cleaning with a soft, damp cloth will help to prolong the life of your tablet surface and pen; you can also dampen the cloth using a very mild soap diluted with water. Do not use volatile liquids, such as paint thinner or benzene, as they may damage the plastic case.

Keep Bamboo in a clean, dry place and avoid extremes in temperature. Room temperature is best. Also, your Bamboo tablet and pen (when equipped) are not made to come apart. Twisting the pen case can break the pen. Taking apart the product will void your warranty.

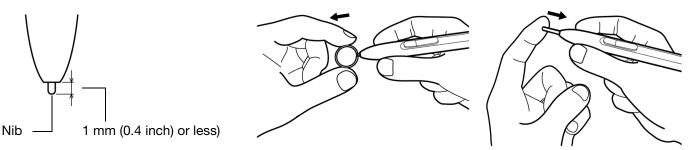
Important: Take care to never spill liquids onto the tablet or pen. Be especially careful of getting the tablet ExpressKeys or pen buttons, tip, and eraser (when equipped) wet - they contain sensitive electronic parts that will fail if liquid enters them.

# **REPLACING THE PEN NIB**



The pen nib (tip) will wear with normal use. Excessive pressure will cause it to wear sooner. Replace the nib when it gets too short (less than 1 mm (0.4 inch)) or develops a flat point.

1. Clasp the old nib with the nib extractor, pair of tweezers, needle-nosed pliers, or similar instrument and pull it straight out of the pen.



2. Slide the end of the new nib straight into the barrel of the pen. Firmly push the nib until it stops.

Warning: Choking hazard. Prevent children from swallowing the pen nib or button part. The pen nib or button part may accidentally be pulled out if children are biting on them.

To order replacement parts, see ordering parts and accessories.

Important: When the pen is not in use, place it in the pen holder or lay it flat on your desk. The eraser end of the pen should be inserted first into the loop. To maintain the sensitivity of your pen, do not store the pen in a container where it will rest on the tip or eraser (when equipped).





70

### BAMBOO DOCK

Use the Bamboo Dock to view or add applications (Minis) made for Bamboo. From games and sketching to composing music or sharing and connecting with friends, there is an ever-growing collection of Minis to choose from. Choose your regional web site on http://bamboodock.wacom.com/ to see further details.

To open Bamboo Dock:

- <u>Windows</u>: Click START and choose (ALL) PROGRAMS. Then select BAMBOO DOCK from the BAMBOO DOCK folder.
- <u>Macintosh</u>: From the Finder GO menu or PLACES sidebar, choose APPLICATIONS and double-click on the BAMBOO DOCK icon.

Draw to open or hide Minis and other options. Click the gears icon to set your Bamboo Dock preferences.

To uninstall Bamboo Dock:

<u>Windows</u>: Click START and choose (ALL) PROGRAMS. Then select BAMBOO DOCK and UNINSTALL. Follow the prompts.

Macintosh: In the APPLICATIONS folder, locate and trash the BAMBOO DOCK application.

# UNINSTALLING THE SOFTWARE

Follow the appropriate procedure below to remove the tablet driver software from your system.

Important: When you remove the tablet software from your system, your tablet will no longer operate with full tablet functionality but will continue to function as a mouse device.

<u>Windows 7 and Vista</u>: Click on the Windows START button and choose CONTROL PANEL. In the CONTROL PANEL window, click on UNINSTALL A PROGRAM. In the dialog box that appears, choose the BAMBOO option. Click UNINSTALL and follow the prompts to remove the tablet driver. (If prompted, enter your administrator login name and password.) Be sure to restart your computer after uninstalling the software.

<u>Windows XP or XP x64</u>: Click START. In the start menu, select CONTROL PANEL. Then select ADD OR REMOVE PROGRAMS. In the ADD OR REMOVE PROGRAMS window, choose BAMBOO and click on the REMOVE button. Follow the prompts to remove the tablet driver. Be sure to restart your computer after uninstalling the software.

<u>Macintosh</u>: From the GO menu, choose APPLICATIONS and open the BAMBOO folder. Double-click on the BAMBOO UTILITY icon and select the TABLET SOFTWARE: REMOVE button. Enter your administrator login name and password. After the removal is completed, click OK. Be sure to restart your computer after uninstalling the software.





# MANAGING YOUR TABLET PREFERENCES

Contents

3AMB

Use the Bamboo preference file utility to manage your tablet preferences for a single or multiple users.

For Windows, first close any open applications. Then open the utility by clicking the START icon and selecting ALL PROGRAMS. Select BAMBOO and BAMBOO PREFERENCE FILE UTILITY.

- To remove preferences for the current user, click on the REMOVE button under MY PREFERENCES.
- To delete preferences for multiple users, click on the REMOVE button under ALL USER PREFERENCES. Administrator rights are required to delete preferences for all users. Relaunch any currently open tablet-aware applications that you may be running.
- To back up your preferences, click on the BACKUP... button under MY PREFERENCES.
- To restore preferences that you had previously backed up, click on the RESTORE... button under MY PREFERENCES.

Be sure to carefully follow any prompts that may appear.

For Macintosh, open the main APPLICATIONS folder. Then open the BAMBOO folder and run the BAMBOO UTILITY.

- To remove preferences, select CURRENT USER or ALL USERS. Then click on the REMOVE button. Log out, then log back in. When the tablet driver loads it will create a new preferences file with the factory defaults.
- To back up your preferences, select CURRENT USER or ALL USERS. Then click on the BACKUP... button.
- To restore preferences that you had previously backed up, select CURRENT USER or ALL USERS. Then click on the RESTORE... button.

Be sure to carefully follow any prompts that may appear.



72

# PEN AND DIGITAL INK CAPABILITIES IN WINDOWS

Contents

3AMB

Microsoft Windows 7 and Vista provide extensive support for pen\* input. When using Bamboo with a computer running Windows 7 or Vista, your experience is enhanced by powerful note taking, handwriting recognition, fast navigation, and other digital inking options designed to give you quick, intuitive results with the pen.

- <u>Note taking</u>. Use the pen to jot notes and capture quick sketches in Microsoft Journal. Journal simulates a physical notebook, but with the advantages of digital note taking. You can choose from a variety of pen, marker, and highlighter tools, plus an eraser that is easily activated by the eraser (when equipped) of the pen. Journal also includes a powerful search engine that can even locate your handwritten content.
- <u>Handwriting recognition</u>. Because Windows 7 and Vista include powerful handwriting recognition capabilities, you can use the pen to quickly enter handwritten information anywhere the computer accepts typed input. You can convert your handwritten content to typed text at any time.
- <u>Gestures</u>. Use your pen to make simple gestural movements on the tablet to trigger customizable actions for navigation, editing, and other functions. To customize your gestures, select the FLICKS tab in the PEN AND INPUT DEVICES control panel.
- <u>Digital Ink in Microsoft Office 2007</u>. Use the pen to full advantage with the enhanced digital mark-up and inking tools available in Microsoft Office 2007 or later applications running on Windows 7 or Vista. Found on the REVIEW tab within applicable applications, these tools provide a consistent set of inking options. For quick access, you can add specific inking tools to the Quick Access Toolbar located at the top of each application.

To make the most of the pen in Microsoft Windows, be sure to study the documentation that came with your system, including the Windows training tools and Tablet PC tutorial. You can access the Tablet PC Pen Training from the START menu by choosing ALL PROGRAMS, TABLET PC, and TABLET PC PEN TRAINING.

Note: The following workarounds in the Wacom tablet driver improve drawing performance in Windows 7 and Vista:

The Pen Flicks and 'press-and-hold-to-right-click' features are disabled in graphics applications using the Wintab API.

There is no pressure sensitivity in Journal and other Ink features when both the Flicks and 'pressand-hold-to-right-click' features are disabled in the Vista PEN AND INPUT DEVICES control panel.



<sup>\*</sup> Pen features supported in all versions of Windows 7 and Vista except Windows 7 Starter and Home Basic, and Windows Vista Home Basic.

73

# ABOUT THE WINDOWS TABLET PC INPUT PANEL

The Windows 7 or Vista Input Panel enables you to use handwriting or an on-screen keyboard to directly enter text. There are a number of ways to launch the Input Panel:

- Click on the Input Panel icon which appears when you move the screen cursor into a text entry area.
- Click on the Input Panel tab, located by default on the left edge of the display screen.
- Click on the Tablet PC Input Panel icon located on the Windows taskbar. If the icon is not visible, rightclick on the taskbar, select TOOLBARS, and TABLET PC INPUT PANEL.

To customize the Input Panel:

3AM

- 1. First open the Input Panel and then click on TOOLS in the menu bar.
- 2. Select OPTIONS to open the Input Panel Options dialog box.
- 3. Customize the Input Panel settings for the way you like to work.

To learn more about using Bamboo in Microsoft Windows and Office 2007 or later, study the documentation that came with your system and Microsoft Office applications. Be sure to take advantage of the Windows training tools, including the Tablet PC tutorial, available from Microsoft.

You can visit also the Wacom web site at www.wacom.com/vista for more information on working with the pen in Windows.

Contents

Index



# **PRODUCT SPECIFICATIONS**

Note: Specifications apply only to models where the specified feature is supported.

## **GENERAL SPECIFICATIONS**

| Aspect ratio                     | 16 : 10   |
|----------------------------------|---|
| Coordinate resolution, pen       | 100 lpmm (2540 lpi)   |
| Touch input resolution           | 4 lpmm (101.6 lpi)  |
| Accuracy, pen                    | +/- 0.25 mm (0.01 in)   |
| Accuracy, touch                  | +/- 2.0 mm (0.08 in)  |
| Pen detection height             | 16 mm (0.63 in)   |
| Reading height with pen, average | 7 mm (0.28 in)  |
| Report rate, pen                 | 133 points per second, maximum  |
| Report rate, touch               | 50 points per second, maximum   |
| ExpressKeys stroke               | 0.25 mm (0.01 in), approximately, when equipped   |
| Communication interface          | USB   |
| Connector                        | USB Type A  |
| Cable length                     | 1.5 m (4.9 ft)  |
| Power requirements               | DC 5V, 36mA or less, from USB port, model CTT-460   |
|                                  | DC 5V, 55 mA or less, from USB port, models CTL-460, CTL-660  |
|                                  | DC 5V, 65 mA or less, from USB port, models CTH-460, CTH-461  |
|                                  | DC 5V, 70 mA or less, from USB port, model CTH-661  |
| Operating temperature            | 5 to 40 degrees C (41 to 104 degrees F)   |
| Storage temperature              | -15 to +55 degrees C (5 to 131 degrees F)   |
| Operating relative humidity      | 30% to 80% non-condensing   |
| Storage relative humidity        | 30% to 85% non-condensing   |
| Certifications and compliance    | FCC Class B, Industry Canada Class B, CE, VCCI Class B, BSMI,<br>C-Tick, KCC, GOST-R, The European Union RoHS Directive 2002/95/EC,<br>Chinese RoHS |

## BAMBOO TOUCH TABLET CTT-460



Touch active area (W x D) Physical size (W x D x H)

Weight

125.0 x 85.0 mm (4.92 x 3.35 in) 208.4 x 137.6 x 7.5 mm (8.21 x 5.42 x 0.30 in), approximately, excluding rubber feet 210 g (0.46 lb), approximately

Index



74



# BAMBOO TABLET CTH-460



3AM

Touch active area (W x D) Pen active area (W x D) Physical size (W x D x H) 125.0 x 85.0 mm (4.92 x 3.35 in) 147.2 x 92.0 mm (5.80 x 3.62 in) 248.2 x 176.1 x 8.5 mm (9.78 x 6.94 x 0.33 in), approximately, excluding pen holder and rubber feet 360 g (0.79 lb), approximately

Weight

# PEN, FOR BAMBOO TABLET CTH-460 (MODEL LP-160E)



Pen tip travel Pressure levels Eraser tip travel Physical size (L x D) Weight Pen tip type

1.0 mm (0.04 in) or less
1024 levels
1.0 mm (0.04 in) or less
154.0 x 11.8 mm (6.06 x 0.46 in)
15 g (0.53 oz), approximately
Polyacetal (Part No. ACK20101K), black

## **BAMBOO TABLET CTH-461**



Touch active area (W x D) Pen active area (W x D) Physical size (W x D x H)

125.0 x 85.0 mm (4.92 x 3.35 in) 147.2 x 92.0 mm (5.80 x 3.62 in) 248.2 x 176.1 x 8.5 mm (9.78 x 6.94 x 0.33 in), approximately, excluding pen holder and rubber feet 420 g (0.92 lb), approximately, including cable

-

Weight

### BAMBOO TABLET CTH-661



Touch active area (W  $\times$  D) Pen active area (W  $\times$  D) Physical size (W  $\times$  D  $\times$  H) 190.0 x 130.0 mm (7.48 x 5.12 in) 216.5 x 137.0 mm (8.53 x 5.40 in) 336.8 x 223.0 x 8.5 mm (13.27 x 8.79 x 0.33 in), approximately, excluding pen holder and rubber feet 740 g (1.62 lb), approximately, including cable

Weight

Index





# PEN, FOR BAMBOO TABLETS CTH-461, CTH-661 (MODEL LP-161E)



Pen tip travel Pressure levels Eraser tip travel Physical size (L x D) Weight Pen tip type 1.0 mm (0.04 in) or less
1024 levels
1.0 mm (0.04 in) or less
154.0 x 11.8 mm (6.06 x 0.46 in)
15 g (0.53 oz), approximately
Polyacetal (Part No. ACK20101W), white

## BAMBOO PEN TABLET CTL-460



Pen active area (W x D) Physical size (W x D x H) 147.2 x 92.0 mm (5.80 x 3.62 in) 248.2 x 176.1 x 8.5 mm (9.78 x 6.94 x 0.33 in), approximately, excluding pen holder and rubber feet 360 g (0.79 lb), approximately

Weight

## BAMBOO PEN TABLET CTL-660



Pen active area (W  $\times$  D) Physical size (W  $\times$  D  $\times$  H) 216.5 x 137.0 mm (8.53 x 5.4 in) 336.8 x 223.0 x 8.5 mm (13.27 x 8.79 x 0.33 in), approximately, excluding pen holder and rubber feet 600 g (1.32 lb), approximately

Weight

## PEN, FOR BAMBOO PEN TABLETS CTL-460, CTL-660 (MODEL LP-160)



| Pen tip travel        |
|-----------------------|
| Pressure levels       |
| Physical size (L x D) |
| Weight                |
| Pen tip type          |

1.0 mm (0.04 in) or less
1024 levels
149.0 x 11.8 mm (5.87 x 0.46 in)
13 g (0.46 oz), approximately
Polyacetal (Part No. ACK20101K), black

# PRODUCT INFORMATION

To learn more about Bamboo and how to take full advantage of the many pen and <u>digital inking</u> features in Microsoft Windows 7 and Vista, visit the Wacom web site for your region:

| USA, Canada, Central and South America | http://www.wacom.com/productinfo |  |
|--|----------------------------------|--|
| Europe, Middle East and Africa         | http://www.wacom.eu              |  |
| Japan                                  | http://tablet.wacom.co.jp        |  |
| Asia Pacific (English)                 | http://www.wacom-asia.com        |  |
| China (Simplified Chinese)             | http://www.wacom.com.cn          |  |
| Hong Kong (Traditional Chinese)        | http://www.wacom.com.hk          |  |
| Korea                                  | http://www.wacomkorea.com        |  |
| Taiwan                                 | http://www.wacom.com.tw          |  |
| Thailand                               | http://www.wacom-thai.com        |  |

# ORDERING PARTS AND ACCESSORIES

To purchase parts and accessories, refer to the Wacom tablet Read Me file and see who to call for your region.

You can also do the following:

- <u>To purchase parts and accessories in the USA or Canada</u>, call 1.888.884.1870 (toll-free) or visit Wacom's web site at http://www.WacomDirect.com (USA only).
- <u>To purchase parts and accessories in Europe</u>, call +49 (0)180.500.03.75 or send an email to spareparts@wacom.eu. Or, visit http://shop.wacom.eu. You can also contact your local dealer, distributor, or technical support using the appropriate number for your region.
- <u>To purchase parts and accessories in Australia, Singapore, Taiwan and Korea</u>, please visit: www.BuyWacom.com.au, www.BuyWacom.com.sg, www.BuyWacom.com.tw and www.BuyWacom.co.kr, respectively.
- <u>To purchase parts and accessories in other countries</u>, please contact your local dealer or distributor.

Please note that not all parts and accessories are available in all regions.





Contents

Index



78

# RADIO AND TELEVISION INTERFERENCE

The equipment described in this manual generates, uses, and can radiate radio-frequency energy. If it is not installed and used properly—that is, in strict accordance with Wacom instructions—it may cause interference with radio and television reception.

# FCC NOTICE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

You can determine whether the equipment is causing interference by disconnecting it from your computer. If the interference stops, it was probably caused by the equipment.

If the equipment does cause interference to radio or television reception, you may be able to correct the interference by using one or more of the following measures:

- Rotate the television or radio antenna until the interference stops.
- Move the equipment farther away from the television or radio.
- Plug the equipment and computer into an outlet that is on a different circuit from the television or radio.

If necessary, consult your Wacom dealer or an experienced radio/television technician for help.

Changes or modifications to this product not authorized by Wacom could void the FCC Certification and negate your authority to operate the product.

See also Industry Canada (Canada only) and CE declaration.

Contents



# INDUSTRY CANADA (CANADA ONLY)

Industry Canada, Class B

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"This Class (B) digital apparatus complies with Canadian ICES-003"

"Cet appareil numerique de la classe (B) est conforme a la norme NMB-003 du Canada."

## **CE DECLARATION**

The Wacom Bamboo™ digitizing tablet, models CTT-460, CTH-460, CTH-461, CTH-661, CTL-460, and CTL-660, has been tested and found to comply with the following harmonized European Norms:

- EN55022 : 2006/A1:2007, Class B
- EN55024 : 1998+A1:2001+A2:2003

Based on the results of these tests, Wacom declares that the above mentioned device conforms to Directive 2004/108/EC and indicates this conformity by the CE-sign on each device.

The device must be installed and operated always in strict accordance with the instructions given in this handbook.

Any changes or modifications to this product that were not specifically authorized will invalidate this declaration.





80

# PRECAUTIONS

### WARNINGS

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Do not place or leave the tablet or pen (when equipped) within reach of children. If your product is used improperly there is a potential for accident or human injury. Prevent children from swallowing the pen nib or button part. The pen nib, button part, or other movable parts may accidentally be pulled out if children are biting on them. Small parts, such as the pen nib or nib refills, or pen button part can be removed and accidentally swallowed by children.

Do not use the tablet in a facility control system that requires extremely high reliability. It may cause other electronic devices to malfunction, or other devices may cause the tablet to malfunction.

Power off your tablet in locations where/when electronic devices are not allowed. Because the tablet may cause other electronic devices to malfunction in some locations where/when the use of electronic devices is not allowed, such as within an airplane, be sure to turn off the tablet by unplugging the USB connector of this product from your computer.

Do not disassemble the tablet or pen (when equipped). Do not disassemble or otherwise modify the tablet or pen. Such action may cause heat generation, ignition, electrical shock, or other damage, including human injury. Disassembly of the product will void your warranty.

Take note of damaged cabling. If you notice that your tablet cabling is torn or otherwise damaged, there is a potential for product malfunction, electrical shock, or fire. Stop using the product and contact your local distributor or the Wacom customer support center for your region.

Do not expose this product to water or other liquids. Take care to never spill liquids onto the tablet or pen (when equipped). Exposing this product to water or other liquids may cause product malfunction or electrical shock. If the product is exposed to water or other liquids, unplug the USB connector. If your product is equipped with a power cord, unplug the cord from the wall outlet. Power down your computer. Then disconnect any other cables that may remain between the tablet and your computer. Stop using the product and contact your local distributor or the Wacom customer support center for your region.

Do not insert foreign material into the USB plug end or any other opening of this product. If a metal object or foreign material is inserted into the USB plug or other opening of this product, it may cause the product to malfunction or burn out, or cause electrical shock.

See also cautions.





81

## CAUTIONS

Do not place or use this product on an unstable surface or workspace. Do not place this product on a shaky, inclined, or vibrating surface. It may drop or fall off, causing damage to the product or human injury.

When cleaning your tablet, power off the unit by unplugging the USB connector from between the tablet and your computer. Electrical shock may occur if you attempt to clean this product when it is connected to your computer.

Further precautions regarding your tablet:

- If equipped with a pen, do not apply heavy stress to the pen tip, eraser, or button part. It may shorten pen tip life or may cause the pen to malfunction.
- If equipped with a pen and a distorted or bent pen nib is used, the pen tool may operate improperly. Therefore, do not apply excessive force when using the pen.
- If equipped with a pen, using a pen nib other than one specifically designed by Wacom for your pen input tool may cause product malfunction.
- When using the pen holder and to avoid damaging the pen (if equipped), do not use excessive force when inserting or removing the pen from the holder. Also, do not store the pen within the pen holder in such a way that the pen tip, buttons, or eraser are continually depressed.
- Do not excessively rub, abrade, or apply liquid to the pen holder (if equipped). These actions may cause threading frays or discoloration of the pen holder.
- Do not place metal objects on this product when it is in use. Metal objects placed on the tablet during use may cause interference, improper operation, or product malfunction.

See also warnings.



82

# LICENSE AND WARRANTIES

(WORLDWIDE, EXCEPT FOR EUROPE, AFRICA AND MIDDLE EAST)

### SOFTWARE LICENSE

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### LIMITED WARRANTY

Wacom warrants the product, to the original consumer purchaser, except for the Software, pen holder and consumable items such as the pen nibs, to be free from defects in materials and workmanship under normal use and service for a period of one (1) year, from the date of original retail purchase, as evidenced by a copy of the receipt and registration with Wacom within 30 days of purchase.

The Software is licensed "as is." Wacom makes no warranty with respect to its quality or performance. Wacom cannot guarantee you uninterrupted service or the correction of any errors.

Upon discovery of a defect in the product, except in the Software, within the Warranty Period, you should contact Wacom Technical Support via telephone, email, or fax to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location designated by Wacom. You should send the product, shipping charges prepaid, to the designated service location, accompanied by the return authorization number, your name, address and telephone number, proof of purchase date, and a description of the defect. Wacom will pay for return shipping by United Parcel Service or by an equivalent service as chosen by Wacom.



Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period; provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location and (ii) any loss or damage to the product resulting from such transportation.

83

83

Wacom shall have no responsibility to repair or replace the product if the failure of the product has resulted from accident, abuse, misuse, negligence, or unauthorized modification or repair, or if it has been handled or stored other than in accordance with Wacom's storage instructions.

Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with your requirements.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

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In the event that any of the above limitations are held unenforceable, Wacom's liability for any damages to you or any party shall not exceed the purchase price you paid, regardless of the form of any claim.

This Limited Warranty is governed by the laws of the United States of America and the state of Washington.

This Limited Warranty is valid for and only applies to products purchased and used inside the United States (and its territories or possessions) and Canada.

## WARRANTY SERVICE IN THE U.S.A. AND CANADA

To obtain Warranty service within the U.S. or Canada contact:

Wacom Customer Care Center

Phone: 1.360.896.9833

Email Inquiry form: http://www.wacom.com/productsupport/email.cfm



# WARRANTY ON SALES OUTSIDE OF THE U.S.A. AND CANADA

For products purchased or used outside of the United States and Canada, upon discovery of a defect in the product, except in the Software, within the Warranty Period you should contact your local dealer or distributor. In all other respects the terms of the warranty as set forth above apply to such sales.

#### Wacom Technical Support in Asia Pacific (except Japan and China)

Detailed Asia Pacific Limited Warranty policy and product registration may be found online at http://www.wacom-asia.com

To obtain technical support or Warranty service within Southeast Asia, Oceania and Taiwan, please contact the Wacom Customer Support Service.

Phone numbers can be found here: http://www.wacom-asia.com/support/contact

Should you have any questions about this Agreement, or if you desire to contact Wacom for any reason, please contact in writing:

IN NORTH AND SOUTH AMERICA CONTACT:

Wacom Technology Corporation 1311 S.E. Cardinal Court Vancouver, Washington 98683 U.S.A. IN JAPAN CONTACT:

Wacom Co., Ltd. Harmony Tower 18F, 1-32-2 Hon-Cho Nakano-Ku, Tokyo 164-0012 Japan

IN ASIA PACIFIC CONTACT:

Wacom Co., Ltd. Asia Pacific Office Harmony Tower 18F, 1-32-2 Hon-Cho, Nakano-Ku, Tokyo 164-0012 Japan

# IN MAINLAND CHINA (EXCEPT HONG KONG) CONTACT:

84

Wacom China Corporation Unit 2807, 28th Floor, SK Tower No 6 Jia, Jianguomenwai Avenue, Beijing, 100022, China E-mail: support@wacom.com.cn



85

### LICENCE WARRANTY CONDITIONS (EUROPE, AFRICA AND MIDDLE EAST)

## SOFTWARE LICENCE AGREEMENT

#### Important customer information

The scope of delivery of this product covers copyright-protected computer programs ("software"), which are the inalienable intellectual property of WACOM Europe GmbH ("WACOM"). This software is an integral component of the product and is also held on the associated data carrier. The software of WACOM and the associated rights of use are not included with the purchase of this product from your retailer. WACOM grants you-the user-the right to use the software exclusively in accordance with the conditions stipulated in this licence agreement. By purchasing this product, you agree to the following licence conditions.

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The existing limitations on liability shall not apply in the case of the assumption of explicit guarantees, or in case of fraudulent behaviour on the part of WACOM, nor for damages arising from wilful or grossly negligent behaviour on the part of WACOM, from damages leading to loss of life, personal injury or sickness or in the case of binding legal provisions. For slight negligence, WACOM and its suppliers shall only be liable in the event of a breach of essential contractual obligations. Liability when such an essential contractual obligation is breached is, however, limited to damages typical to this type of contract, which WACOM must have determined at the conclusion of the contract based on the known risks and circumstances at that time. Claims for reduced profits or expenses saved, indemnity claims from third parties or claims for any other direct or consequential damages still cannot be asserted in this case.

Index

86

86

The laws of the Federal Republic of Germany shall apply to this agreement. However, the applicability of the United Nations Convention on Contracts for the International Sale of Goods is explicitly excluded. Krefeld is the sole place of jurisdiction for all claims arising from this contractual relationship and all disputes between the parties resulting from the formation, handling or termination of the contractual relationship, provided that the customer is a trader, a legal entity under public law or a special fund under public law.

The jurisdiction agreement shall also apply for customers who do not have a general place of jurisdiction in Germany. The jurisdiction agreement shall not apply if, due to legal provisions, a different sole place of jurisdiction must be established for the case. Furthermore, WACOM is authorised to file a lawsuit against the headquarters of the customer.

This licence constitutes the entire contractual agreement between the parties. It overrides all other verbal and written contracts and agreements and may only be altered by means of a written and signed contract. Should one of the provisions of these licence conditions be or become void, the validity of the other provisions shall not be affected, in full or in part. Should a provision be invalid, the legally permissible regulation most closely resembling the invalid regulation shall apply in its place.

### LIMITED WARRANTY

WACOM guarantees to you, as the initial purchaser, that the product hardware, when used as intended, will remain free from material defects and processing errors for a warranty period of TWO (2) YEARS and Cintiq products shall be guaranteed for a warranty period of THREE (3) YEARS, commencing from the purchase date and provided that the product was unused at the time of purchase. Defects in wear parts (e.g. pen tips) resulting from normal wear and tear are exempt from the warranty. Furthermore, WACOM guarantees that the data carriers delivered with the product are free from material defects and processing errors for a period of SIX (6) MONTHS from the date of purchase.

If the product-excluding any software-is discovered to be faulty it must be returned immediately to the place of purchase in its original packaging within the warranty period together with your name, address and telephone number, a description of the problem and a copy of the original receipt. The customer shall be liable for any possible damage or loss of the product during transit for this purpose. Under the provisions of this warranty, WACOM only undertakes to repair or replace the faulty product or parts at its own discretion, in cases where defects are proven and the product is sent within the warranty period.

WACOM is not obligated to repair or replace the product if: (a) the damage to the product results from any accident, misuse, improper use, negligence or unauthorised alteration or repair; (b) the product was not handled or stored according to the instructions provided by WACOM; (c) the damage resulted from normal wear and tear; or d) the serial number affixed by WACOM has been removed or rendered unintelligible.

If, when a claim made under this warranty is checked, it emerges that it is outside the permitted time period or is not covered by the warranty or that the product is not faulty, the costs of any checks or repairs must be borne by the customer.



Any descriptions, drawings, specifications, samples, models, notifications or similar material provided in connection with the purchase of the product cannot be taken as an explicit guarantee that the product corresponds to or fulfils the customer's requirements.

87

87

If this product is faulty, the purchaser shall be entitled to assert legal claims against the vendor for liability due to defects. These legal rights against the vendor are not limited by the existing warranty. The warranty grants the customer many additional rights under the conditions stipulated in this text.

This limited warranty shall apply if the registered office of the vendor is in the EU or in Iceland, Norway, Jersey, Switzerland, Russia, Ukraine, Croatia, Serbia, Tunisia, Turkey, Syria, Lebanon, Jordan, Israel, Egypt, United Arab Emirates, Iran or South Africa.

The granting of this limited warranty is subject to the laws of the Federal Republic of Germany. However, the applicability of the United Nations Convention on Contracts for the International Sale of Goods is explicitly excluded. Krefeld is the sole place of jurisdiction for all claims arising from this contractual relationship and all disputes between the parties resulting from the formation, handling or termination of the contractual relationship, provided that the customer is a trader, a legal entity under public law or a special fund under public law.

The jurisdiction agreement shall also apply for customers who do not have a general place of jurisdiction in Germany. The jurisdiction agreement shall not apply if, due to legal provisions, a different sole place of jurisdiction must be established for the case. Furthermore, WACOM is authorised to file a lawsuit against the headquarters of the customer.

Should one of the provisions of these limited warranty conditions be or become void, the validity of the other provisions shall not be affected, in full or in part. Should a provision be invalid, the legally permissible regulation most closely resembling the invalid regulation shall apply in its place.

If you have any questions about this agreement, or would like to contact WACOM for another reason, please contact us by post at this address:

WACOM Europe GmbH Europark Fichtenhain A9 47807 Krefeld GERMANY



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# GLOSSARY

Active area. The navigation and drawing area of your Bamboo tablet where touch or pen input is detected. See <u>touch sensor</u>.

Aspect. The ratio between the vertical and horizontal dimension of the tablet or display.

Click force. The amount of force you must apply to the tip of the pen for a click to occur.

Digital Ink. A broad category that typically describes handwritten content which has been created using pen-based input on a computer. This handwritten content takes the form of sketches, ink mark-up, or handwriting. The handwriting can optionally be converted to typewritten text or simply left alone for use in its original format. Depending on your system and application settings, the handwritten text you make with digital ink can be converted on-the-fly or at another time.

Double-click distance. The maximum distance (in screen pixels) that the screen cursor can move between clicks and still be accepted as a double-click. Increasing the double-click distance makes double-clicking easier, but may cause a delay in line strokes in some applications.

Eraser-aware application. A software application that has built-in support for the pen eraser. These applications take advantage of the eraser in different ways, depending on what makes sense for the application.

Expand. A motion used when <u>navigating with touch</u>. Touch the tablet with two fingers spaced closely together. Then while still touching the tablet surface, move your fingers apart.

ExpressKeys. The customizable control keys located on your Bamboo tablet.

ExpressKeys, LEFT HANDED. A tablet setting where the ExpressKeys are oriented to the right of the tablet.

ExpressKeys, RIGHT HANDED. A tablet setting where the ExpressKeys are oriented to the left of the tablet.

Journal. A Microsoft Windows application that electronically simulates a physical journal pad, but with the advantages of digital note-taking. For example, you can create quick sketches and jot handwritten notes that can be converted to text and sent on to colleagues for digital mark-up. Journal includes a variety of pen, marker, and highlighter tools, plus an eraser that is easily activated by the eraser end (when equipped) of the pen. Additionally, your handwritten content is searchable within Journal.

Mapping. The relationship between the pen position on your Bamboo tablet and the cursor position on the monitor screen.

Modifier. Modifier keys include SHIFT, ALT, and CTRL for Windows, or SHIFT, CONTROL, COMMAND, and OPTION for Macintosh. You can customize your Bamboo tablet or pen buttons to simulate a modifier key.



88





Mouse acceleration. A setting that allows you to adjust the screen cursor acceleration when your pen is in mouse mode.

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89

89

Mouse mode. A method for positioning the screen cursor. When you place the pen on your Bamboo tablet, you can move the screen cursor with a "pick up and slide" motion similar to using a traditional mouse. This is known as relative positioning. See also pen mode.

Mouse speed. A setting that allows you to adjust the speed at which your screen cursor moves when your pen is in mouse mode.

Nib. The replaceable pen tip.

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Pan. A motion used when <u>navigating with touch</u>. Touch the tablet surface with your fingers and move them in the same direction.

Pinch. A motion used when <u>navigating with touch</u>. Touch the tablet with two fingers spaced slightly apart. Then while still touching the tablet surface, move or 'pinch' your fingers together.

Pen mode. A pen input method of positioning the screen cursor. Wherever you place the pen on your Bamboo tablet, the screen cursor will jump to the same corresponding point on the screen. This is known as absolute positioning, and is the default setting for the pen. Also, PEN MODE allows you to quickly position the screen cursor without having to first find it and then move it across the desktop. See also mouse mode.

Pixel. The smallest unit of measure on your monitor screen.

Pen input. A method of controlling a computer using the pen on your Bamboo tablet.

Pop-up Menu. A user-defined menu that displays a list of keystroke functions and other actions you can perform. You can customize the buttons of your pen to display this menu. Available for tablet models that are configured for both pen and touch input.

Pressure-sensitive. A quality of the pen tip and eraser (when equipped) that senses the amount of pressure being applied. This is used to create natural-looking pen, brush, and eraser strokes in applications that are pressure-sensitive.

Pressure-sensitive application. Any application that supports pressure-sensitive input.

Proximity. The height above the tablet <u>active area</u> where the pen is detected. See also <u>positioning</u>.

Screen cursor. The pointer on the display screen. Screen cursors come in different shapes (such as an I-beam, arrow, or box), depending on which application you are running.

Swipe. A motion used when <u>navigating with touch</u>. Touch the tablet surface with three or four fingers and move them in the same direction.





Tablet PC Input Panel (TIP). The Microsoft Windows 7 and Vista Tablet PC Input Panel enables you to use your pen to create handwritten notes or work with an on-screen keyboard. The Input Panel dynamically converts your handwriting to text. The information you create can then be inserted into other documents, spreadsheets, or illustrations. See also <u>pen and digital ink capabilities in Windows</u>.

Touch input. A method of interacting with a computer using only your fingertips on the Bamboo tablet.

Touch sensor. The navigation area of your Bamboo tablet where touch input is detected. The touch sensor resides within the active area, and does not accept pen input.

Tap. A motion used when <u>navigating with touch</u>. Touch and lift a single finger from the tablet.

Track. A motion used when <u>navigating with touch</u>. Touch and move a single finger across the tablet surface.

Twist. A motion used when <u>navigating with touch</u>. Touch the tablet with two fingers spaced slightly apart and move (rotate) them in a circular fashion, or move them in opposing directions. Alternatively, hold one finger stationary and track your other finger around the stationary finger.

USB. Universal Serial Bus. A hardware interface standard for connecting computer peripheral devices. USB ports support hot-plugging, which allows you to connect or disconnect a USB device without turning off your computer.

Wintab. An interface standard used by Windows applications for receiving tablet information. Bamboo supports all Wintab-compatible applications under Windows.



Contents

 $\mathsf{BAMBOO}^{\mathsf{M}}$ 

Index



# **INDEX**

|                                 | _  |                                    |    |
|---------------------------------|----|------------------------------------|----|
| About the manual                | 5  | input                              | 36 |
| Accessories and parts, ordering | 77 | speed in mouse mode                | 50 |
| Active area, understanding      | 15 | Pop-up Menu                        | 51 |
| Bamboo                          |    | tablet orientation                 | 41 |
| caring for                      | 69 | tip feel                           | 44 |
| customizing                     | 37 | touch                              |    |
| Expresskey basics               | 28 | functions                          | 40 |
| pen input                       | 29 | input                              | 39 |
| problems with                   | 56 | Digital inking capabilities        | 72 |
| product features                | 7  | Disabling touch input              | 42 |
| tablets matrix                  | 7  | Double-click distance, customizing | 44 |
| the pen experience              | 29 | Double-clicking, how to            | 32 |
| the touch experience            | 18 | Dragging, with pen                 | 32 |
| touch input                     | 18 | Drawing with pressure              | 34 |
| troubleshooting                 | 56 | Driver downloads, obtaining        | 67 |
| using                           | 18 | Environmental conditions           | 69 |
| Bamboo Dock                     | 70 | Eraser Feel, customizing           | 44 |
| Button functions                | 52 | Erasing, with pen                  | 35 |
| Care, for Bamboo                | 69 | Ergonomics                         | 12 |
| Cautions                        | 81 | ExpressKeys                        |    |
| CE declaration                  | 79 | basics                             | 28 |
| Click sound                     | 32 | customizing                        | 28 |
| Clicking, with pen              | 32 | setting functions                  | 41 |
| Control panel                   |    | using                              | 28 |
| basics                          | 17 | Eye-hand coordination exercise     | 36 |
| opening                         | 37 | FCC notice                         | 78 |
| overview                        | 38 | Features                           |    |
| Customizing                     |    | pen                                | 11 |
| Bamboo                          | 37 | pen & touch models                 | 9  |
| button functions                | 52 | pen holder                         | 11 |
| double-click distance           | 44 | pen models                         | 10 |
| eraser feel                     | 44 | touch models                       | 8  |
| ExpressKeys                     | 28 | Functions, button                  | 52 |
| functions                       | 41 | General problems, troubleshooting  | 59 |
| pen                             | 43 | Holding the pen                    | 29 |
| acceleration in mouse mode      | 50 | Industry Canada notice             | 79 |
| buttons                         | 45 | Information, product               | 77 |
|                                 |    |                                    | •  |

Index

91

| Interference, radio and television           | 78 |
|--|----|
| Macintosh-specific problems, troubleshooting | 64 |
| Manual                                       |    |
| about  | 5  |
| navigating                                   | 6  |
| Mapping                                      |    |
| tablet                                       | 46 |
| to multiple monitors                         | 17 |
| Monitors, working with multiple              | 17 |
| Navigating the manual                        | 6  |
| Navigation, customizing for touch input      | 39 |
| Nib, replacing                               | 69 |
| Ordering parts and accessories               | 77 |
| Orientation                                  |    |
| configuring for tablet                       | 14 |
| setting for tablet                           | 41 |
| Overview, control panel                      | 38 |
| Parts and accessories, ordering              | 77 |
| Pen  |    |
| buttons                                      |    |
| customizing                                  | 45 |
| using  | 33 |
| clicking with                                | 32 |
| customizing                                  | 43 |
| double-clicking with                         | 32 |
| dragging with                                | 32 |
| drawing with pressure                        | 34 |
| erasing with                                 | 35 |
| features                                     | 11 |
| holding                                      | 29 |
| input problems, troubleshooting              | 61 |
| input, customizing                           | 36 |
| nib, replacing                               | 69 |
| pointing with                                | 30 |
| positioning with                             | 30 |
| speed, setting                               | 50 |
| testing                                      | 58 |
| the experience                               | 29 |
| tip, replacing                               | 69 |
| using  | 29 |
| on tablet                                    | 30 |
| pen buttons                                  | 33 |
| writing with pressure                        | 34 |

| Pen holder                                  | 11       |
|---|----------|
| Pointing, with pen                          | 30       |
| Pop-up Menu, customizing                    | 51       |
| Positioning, with pen                       | 30       |
| Precautions                                 | 80       |
| Preferences, managing                       | 71       |
| Pressure                                    |          |
| drawing with                                | 34       |
| writing with                                | 34       |
| Problems, with Bamboo                       | 56       |
| Product                                     |          |
| features                                    | 7        |
| information                                 | 77       |
| specifications                              | 74       |
| Proportions and scale                       | 47       |
| Radio and television interference           | 78       |
| Scale and proportions                       | 47       |
| Settings, control panel                     | 38       |
| Software                                    |          |
| driver downloads                            | 67       |
| uninstalling                                | 70       |
| Specifications                              |          |
| Bamboo Pen tablet CTL-460                   | 76       |
| Bamboo Pen tablet CTL-660                   | 76       |
| Bamboo tablet CTH-460                       | 75       |
| Bamboo tablet CTH-461                       | 75       |
| Bamboo tablet CTH-661                       | 75       |
| Bamboo Touch tablet CTT-460                 | 74       |
| general                                     | 74       |
| Pen, for Bamboo Pen tablets                 | 76       |
| CTL-460, CTL-660                            | 76<br>75 |
| Pen, for Bamboo tablet CTH-460              | 75       |
| Pen, for Bamboo tablets<br>CTH-461, CTH-661 | 76       |
| product                                     | 74       |
| Tablet                                      |          |
| configuring orientation                     | 14       |
| ExpressKeys                                 | 28       |
| features matrix                             | 7        |
| mapping                                     | 46       |
| area  | 47       |
| for portion of screen area                  | 48       |
| for portion of tablet area                  | 49       |
| to multiple monitors                        | 17       |
| -   |          |

92

92

| orientation, setting            | 41 |
|---------------------------------|----|
| pen & touch model features      | 9  |
| pen model features              | 10 |
| scale and proportions           | 47 |
| storing                         | 69 |
| testing                         | 57 |
| touch model features            | 8  |
| tracking                        | 46 |
| Tablet PC Input Panel, about    | 73 |
| Technical support options       | 66 |
| Testing                         |    |
| pen                             | 58 |
| tablet                          | 57 |
| Tip                             |    |
| customizing feel                | 44 |
| replacing                       | 69 |
| Touch                           |    |
| adjusting touch speed           | 39 |
| basic actions                   | 20 |
| customizing                     | 27 |
| disabling                       | 42 |
| four-finger gestures            | 26 |
| gestures                        | 20 |
| input problems, troubleshooting | 60 |
| input, customizing              | 39 |
|                                 |    |

| navigating with                            | 19 |
|--|----|
| one-finger actions                         | 20 |
| options                                    | 19 |
| setting navigation features                | 39 |
| setting touch functions                    | 40 |
| speed, adjusting                           | 39 |
| the experience                             | 18 |
| three-finger gestures                      | 25 |
| two-finger actions                         | 22 |
| two-finger gestures                        | 22 |
| Tracking, tablet                           | 46 |
| Troubleshooting                            | 56 |
| general problems                           | 59 |
| Macintosh-specific problems                | 64 |
| pen input problems                         | 61 |
| tables                                     | 59 |
| touch input problems                       | 60 |
| Windows-specific problems                  | 63 |
| Uninstalling tablet software               | 70 |
| Using Bamboo                               | 18 |
| Warnings                                   | 80 |
| Windows-specific problems, troubleshooting | 63 |
| Work area, setting up                      | 12 |
| Writing with pressure                      | 34 |
|  |    |

▲ ▲ ▲ → 93





94

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Index

