

## Tablet Driver Privacy Notice

This Privacy Notice concerns the Personal Data processing by the Tablet Driver Software provided by Wacom Co., Ltd. and its subsidiaries (collectively "Wacom Group") and applies to Your use of Tablet Driver. This Privacy Notice forms part of Wacom's Privacy Policy (<https://www.wacom.com/privacy>).

### 1. Definitions

1.1 "Personal Data" means any information which – either alone or in combination with other information we can access – relates to You as an identified or identifiable individual.

1.2 "User", "You" or "Your" means an individual who uses the Tablet Driver.

1.3 "Wacom", "we", "our" or "us" means the relevant company in the Wacom Group, specified by Wacom's Privacy Policy, responsible for processing Your Personal Data or non-personal data received in relation to Your usage of the Tablet Driver. The list of Wacom Group companies can be found at <https://www.wacom.com/about-wacom>

1.4 "Tablet Driver" means and includes the various software components supporting Your Wacom device and allowing You to adjust the settings and access other relevant information.

### 2. Links and Web Services access provided by Tablet Driver

2.1 The Tablet Driver includes links to the Wacom website and other third-party websites for informational and educational purposes. Following those links is optional and does not affect the performance of Your Tablet Driver or Wacom product. If You follow such links and access those websites, any interaction with those websites will be governed by the respective privacy policy for those websites.

2.2 The Tablet Driver may regularly check on Wacom's servers whether a Tablet Driver or firmware update may be available for Your product and may offer links to easily download and install such Tablet Driver or firmware updates. Downloading and installing such updates is optional and may affect the performance of Your Tablet Driver or Wacom product. This process and Your downloading of the Tablet Driver or other product updates uses Your computer's IP address solely for the technical facilitation of the process and is governed by the Wacom Privacy Policy for its website, which can be accessed on the Wacom website at [www.wacom.com/privacy](http://www.wacom.com/privacy).

2.3 The Tablet Driver may regularly check on Wacom's servers whether your Wacom product has been registered with Wacom and may indicate the registration status. The Tablet Driver may regularly check on Wacom's servers whether applicable tutorial videos may be available for Your Wacom product and may provide an option to view these videos. These processes do not affect the performance of Your Tablet Driver or Wacom product. These processes use Your product's e-serial number and Your computer's IP address solely for the technical facilitation of these features and are governed by the Wacom Privacy Policy for its website, which can be accessed on the Wacom website at [www.wacom.com/privacy](http://www.wacom.com/privacy).

2.4 The Tablet Driver provides the option to sign up to and use the cloud and other online services of Wacom ("Wacom Services"). The sign-up is optional and does not affect the performance of Your Tablet Driver or Wacom product. To sign up for any of such Wacom Services, You will be required to enter certain Personal Data. The processing of this Personal Data is subject to

other relevant Wacom Privacy Policies, which can be accessed on the Wacom website at [www.wacom.com/privacy](http://www.wacom.com/privacy), and other applicable policies.

### 3. Wacom Experience Program for Tablet Driver

3.1 You can choose to participate in the Wacom Experience Program for Tablet Driver. If you participate in the Program, your device will automatically send certain usage and diagnostic data (“Tablet Driver Data”) to Wacom for analysis purposes to improve the Tablet Driver, understand customer usage patterns and needs, troubleshoot bugs, optimize the functions and performance of the Tablet Driver and develop better features and products for our customers. Your participation in this program is optional and does not affect the performance of Your Tablet Driver or Wacom product in any way.

3.2 If you choose to participate in the Wacom Experience Program for Tablet Driver, the Tablet Driver will collect and aggregate the following Tablet Driver Data over certain time intervals:

- Basic system information (OS version, Tablet Driver version, language).
- Data Key (combination of random numbers and letters) created on your hardware device on which You use the Tablet Driver.
- Model number of the Wacom product used with the Tablet Driver.
- Tablet Driver settings.
- Wacom product functions used and their frequency (e.g. button functions, touch gesture functions, on-screen control functions, touch ring functions). Any customized functions are reported only by function type (e.g. “keystroke”).
- User interactions with Tablet Driver software, such as opening or closing Tablet Driver apps, selecting certain tabs and/or functions, launching Setup Wizard, selecting links to online help files or tutorials, selecting links to certain Wacom services.
- User troubleshooting actions such as restarting the driver or deleting the preferences file.
- Report about certain issues identified (e.g. results of Driver Check function).

3.3 For each aggregated Tablet Driver Data packet received we further collect the date and time of its arrival and its country of origin (“Country Data”) through the IP address. The Country Data is identified from the IP address immediately after receiving the data packet. The IP address is then immediately discarded and not stored or retained by us in any way. Thereafter we have no way to connect the Tablet Driver Data and Country Data to You as an identified or identifiable individual.

3.4 Processing of Tablet Driver Data is based on Wacom's legitimate interest to better understand customer use cases with Wacom products, planning of product improvement, meeting our customers’ needs and focusing our development resources on products and features that are customer-oriented. We believe that Wacom Experience Program for Tablet Driver is also beneficial to customers as we expect to create more customer value by better meeting our customers’ needs and better focusing our development resources on products and features that are customer-oriented. We take into account Your interest in minimal Personal Data processing by aggregating Tablet Driver Data, ensuring that it is impossible to connect the final Tablet Driver Data package to an individual and by providing You with the option not to participate in the Wacom Experience Program for Tablet Driver by opting out as described in Section 4.

3.5 The Tablet Driver will only send Tablet Driver Data to Wacom while You participate in the Wacom Experience Program for Tablet Driver. You can choose to opt out of participating in the Wacom Experience Program for Tablet Driver at any time in the Wacom Center or Wacom Tablet Properties (please refer to Section 4 below for details).

3.6 Due to the global nature of the operation of the Wacom Group, Your Tablet Driver Data and the Country Data might be processed or stored outside of Your local jurisdiction. However, any transfer or storage of Your Tablet Driver Data and the Country Data to a location outside Your jurisdiction will continue to be in compliance with the applicable privacy laws and Wacom's Privacy Policy. The Tablet Driver Data and Country Data are normally processed in the EU.

3.7. Even though we use a third party provider for the storage service, the entire process is under Wacom's ownership and control.

#### 4. Opt-Out from Wacom Experience Program

You can choose to opt out of participating in the Wacom Experience Program for Tablet Driver at any time, and in such event, the collecting of Tablet Driver Data and Country Data as described herein will cease.

If You would like not to participate in the Wacom Experience Program for Tablet Driver, please follow the instructions as set forth below:

On Windows 10 or later and macOS:

1. Launch Wacom Center
2. Click the gear icon (⚙) in the upper right corner of the window
3. In the section "Global Settings", move the slider under the heading "Wacom Experience Program for Tablet Driver" to the "Off" position (left).

On Windows 7 or 8:

1. Launch Wacom Tablet Properties.
2. Click "About" in the lower left of the window.
3. Select "Wacom Experience Program..."
4. Uncheck the box in the "Wacom Experience Program" dialog and click "OK".

If You need any further help or assistance, please contact us at: <https://www.wacom.com/support>

#### 5. Contact information

If You have any questions, requests or concerns about this Privacy Notice, please contact us at our email address [privacy-eula@wacom.com](mailto:privacy-eula@wacom.com).

#### 6. Changes and Updates to this Privacy Notice

This Privacy Notice may be revised periodically. Revisions will be effective when posted by Wacom and made available through the Tablet Driver.

End.

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