



INTUOS®

Important Product Information

Intuos Pen (CTL-490, CTL-690), Intuos Pen & Touch (CTH-490, CTH-690)

Precautions

Product Specifications

License and Warranties



PRECAUTIONS

WARNING

Improperly setting up, using, or caring for this product can increase the risk of an accident or human injury. Keep small parts away from children and pets. They could remove and accidentally swallow parts such as the pen nibs, nib refills, or pen buttons.

Do not use the tablet in a facility control system that requires extremely high reliability. It may cause other electronic devices to malfunction, or other devices may cause the tablet to malfunction. Turn off your tablet in locations where electronic devices are not allowed. For example, turn it off during flights.

Do not disassemble or otherwise modify the tablet or pen. Such actions may cause heat generation, ignition, electrical shock, or other damage, including human injury. Disassembly of the product will void your warranty.

Avoid damaging the cables. Do not place heavy objects on them, repeatedly bend them sharply, or apply heavy stress to the cable connectors. Torn or otherwise damaged cables may increase the risk of product malfunction, electrical shock, or fire. If they are damaged, stop using the product and contact your local distributor or the Wacom customer support center for your region.

Do not expose this product to water or other liquids. Do not spill on the tablet or pen. It may cause product malfunction or electrical shock. If the product is exposed to water or other liquids: unplug the tablet USB cable from the computer, turn off your computer and unplug the power cord from the wall outlet. Stop using the product and contact your local distributor or the Wacom customer support center for your region.

Do not insert foreign material into the USB plug end or any other opening of this product. If a metal object or foreign material is inserted into the USB plug or other opening of this product, it may cause the product to malfunction or burn out, or cause electrical shock.

Do not use any organic solvent (e.g. alcohol) or even mild detergent to clean the product and the pen. Use of these cleaners can damage the product. Damage of this kind is not covered by the manufacturer's warranty.

Do not use or store this product under the following conditions:

- Places where temperature changes are severe or exceed specifications (e.g. outdoors or inside a vehicle).
- Dusty areas.

Refrain from using this product during thunder or electrical storms. Such use may cause product malfunction, fire, or electrical shock.

- Keep this product out of reach of small children. They may accidentally swallow the small pieces.
- Do not insert foreign materials into the USB port or any other opening of this tablet. It may cause the product to malfunction or burn out, and may cause electrical shock.

CAUTION

Do not place or use this product on an unstable surface or workspace, for example, a shaky, inclined or vibrating surface.

When cleaning your tablet, turn it off, or unplug the tablet USB cable from the computer. Electrical shock may occur if you attempt to clean this product when it is connected to your computer.

Other precautions:

- Do not place metal objects on the tablet when it is in use. They may cause interference, improper operation, or product malfunction.
- Avoid damaging your tablet. Replace your pen nib when it becomes worn or sharp.
- Do not use a distorted or bent pen nib with the pen; a pen in this condition may cause the pen to operate improperly and scratch your tablet. Therefore, avoid pressing too hard when using the pen and bending or distorting the nib.
- Do not push hard on the pen tip, or buttons. This may shorten the pen tip life or cause the pen to malfunction.
- Use pen nibs designed by Wacom. Using a pen nib from another manufacturer may cause the pen to malfunction.
- Do not store the pen so that the pen tip, buttons, are continually depressed.
- Move the product periodically to another place on your work surface to avoid permanently discoloring or altering the appearance of the surface.



PRODUCT SPECIFICATIONS

GENERAL SPECIFICATIONS, TABLET

Communication interface	USB
Connector	USB Type A (PC) to Micro B (Tablet)
Cable length	1.5 m (4.9 ft)
Power requirements	DC 5 V from USB Port with 500 mA capacity. (Self-powered USB hub or PC USB port)
Operating temperature	5 to 40 degrees C (41 to 104 degrees F)
Storage temperature	-20 to + 60 degrees C (-4 to 140 degrees F)
Operating relative humidity	30% to 80% non-condensing
Storage relative humidity	30% to 90% non-condensing

GENERAL SPECIFICATIONS, PEN

Pen Technology	Electro-magnetic resonance technology
Pen Active Area Aspect Ratio	16:10
Coordinate Resolution	100 lines per mm (2540 lines per inch)
Coordinate Accuracy	+/-0.5 mm (0.02 in)
Readable Height	7 mm (0.28 in)

GENERAL SPECIFICATIONS, MULTI-FINGER TOUCH

Maximum Number of Fingers Detected	10 fingers
Gesture Support	2 to 5 finger gestures

INTUOS SMALL (CTL-490)

Multi-finger Touch	Not supported
ExpressKeys	4 keys
Wacom wireless kit support	Supported. RF technology
Physical size (W x D x H)	210.0 x 169.2 x 10.7 mm
Weight	290 g, approximately
Active Area (W x D)	152.0 x 95.0 mm (6.0 x 3.7 in)
Power Consumption	Normal use : 30 mA, approximately Charging : 500 mA (With Wacom Wireless Accessory Kit)

INTUOS TOUCH SMALL (CTH-490)

Multi-finger Touch	Supported
ExpressKeys	4 keys
Wacom wireless kit support	Supported. RF technology
Physical size (W x D x H)	210.0 x 169.2 x 10.7 mm
Weight	290 g, approximately
Active Area (W x D)	152.0 x 95.0 mm (6.0 x 3.7 in)
Power Consumption	Normal use : 40 mA, approximately Charging : 500 mA (With Wacom Wireless Accessory Kit)

INTUOS MEDIUM (CTL-690)

Multi-finger Touch	Not supported
ExpressKeys	4 keys
Wacom wireless kit support	Supported. RF technology
Physical size (W x D x H)	275.0 x 217.2 x 10.7 mm
Weight	480 g, approximately
Active Area (W x D)	216.0 x 135.0 mm (8.5 x 5.3 in)
Power Consumption	Normal use : 30 mA, approximately Charging : 500 mA (With Wacom Wireless Accessory Kit)

INTUOS TOUCH MEDIUM (CTH-690)

Multi-finger Touch Surface	Supported	
ExpressKeys	4 keys	
Wacom wireless kit support	Supported. RF technology	
Physical size (W x D x H)	275.0 x 217.2 x 10.7 mm	
Weight	480 g, approximately	
Active Area (W x D)	216.0 x 135.0 mm (8.5 x 5.3 in)	
Power Consumption	Normal use	: 45 mA, approximately
	Charging	: 500 mA (With Wacom Wireless Accessory Kit)

PEN (LP-190)

Pressure levels	2048 levels	
Physical size (L x D)	138.8 x 11.5 mm	
Weight	10 g, approximately	

LICENSE AND WARRANTIES

TABLET DRIVER SOFTWARE END USER LICENSE AGREEMENT

(WORLDWIDE EXCEPT FOR EUROPE, AFRICA AND MIDDLE EAST)

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IT IS IMPORTANT THAT YOU READ CAREFULLY AND UNDERSTAND THIS AGREEMENT. BY CLICKING THE "I ACCEPT" BUTTON OR USING OR INSTALLING THE SOFTWARE, YOU AGREE TO BE BOUND BY THIS AGREEMENT. IF YOU DO NOT AGREE WITH ALL THE TERMS OF THIS AGREEMENT AND DO NOT AGREE TO BE BOUND BY THIS AGREEMENT, PLEASE CLICK THE "I DO NOT ACCEPT" BUTTON. IF YOU DO NOT ACCEPT THIS AGREEMENT, YOU WILL NOT HAVE THE RIGHT TO USE OR ACCESS THE SOFTWARE.

1. DEFINITIONS

- 1.1 "Documentation" means the user guides and manuals for installation and use of the Software.
- 1.2 "Product" means the Wacom Tablet hardware, with which the Software has been provided to You.
- 1.3 "Software" means the Tablet Driver software and Documentation provided to You with the Product, and any updates to either of the foregoing provided by Wacom to You under this Agreement.

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2.1 Limited License.

Subject to the terms and conditions of this Agreement, Wacom hereby grants to You a limited, non-exclusive license to: (a) use and install a single copy of the Software, in machine readable form only, on a single computer or other similar device, solely in conjunction with the Product; (b) use the Documentation provided with the Software in support of Your authorized use of the Software; and (c) make a single back-up copy of the Software, to be used solely for back-up purposes, provided that all trademark, copyright and other proprietary and restricted rights notices, legends and symbols included in the original version of the Software are reproduced on such back-up copy.

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Wacom warrants that the Software, when used in accordance with the Documentation and the terms and conditions of this Agreement, will materially perform in accordance with the Documentation for a period of ninety (90) days from the date the Software is first installed or activated by You ("Warranty Period"). In the event that the Software does not comply with the foregoing warranty during such Warranty Period, then Wacom shall make commercially reasonable efforts to correct such non-compliance by repairing or replacing the Software at no additional charge to You. The Software is not fault tolerant and is not designed, permitted or intended for uses related to high risk activities. No oral or written information or advice provided by Wacom, its agents or any distributors or retailers of the Product will create any warranty or in any way increase the scope of the warranties expressly provided by Wacom under this Agreement. This paragraph states the entire liability and obligation of Wacom, and Your sole and exclusive remedy in the event that the Software does not comply with the foregoing warranty. Wacom does not warrant that: (a) the Software will meet Your requirements, (b) the Software will be compatible with or operate on the computer or other device on which You install it, or (c) defects in the Software will be corrected, or that the operation of the Software will be uninterrupted or error-free. This Agreement contains no warranties from Wacom for the Products, which are subject to Wacom's standard hardware warranty (if any) applicable thereto. Wacom will have no warranty obligations under this paragraph if such non-compliance is caused by unauthorized use of the Software, abuse, misuse, alteration, neglect or accidental damage of the Software or any repair or modification of the Software not performed by Wacom. Replacement or repair of Software does not extend its warranty period beyond the original Warranty Period.

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This Agreement is effective until terminated. Additionally, Your rights and licenses under this Agreement will automatically terminate and cease to be effective, without any notice or action by Wacom, in the event that You fail to comply with any terms of this Agreement. Upon termination of this Agreement, You will cease all use of the Software and permanently delete and make unrecoverable the Software (including Your back-up copy and all Documentation) from Your computer or similar device on which it was installed. Upon any termination of this Agreement, Sections 1, 2.2, 2.4, 3.2, 4 and 5 will survive.

5. GENERAL TERMS

5.1 Law.

This Agreement and all matters arising out of or relating to this Agreement will be governed by the internal laws of Japan without giving effect to any choice of law rule. This Agreement will not be governed by the United Nations Convention on Contracts for the International Sales of Goods, the application of which is expressly excluded. In the event of any controversy, claim or dispute between the parties arising out of or relating to this Agreement, such controversy, claim or dispute may be tried solely in the Tokyo District Court, located in Japan, and Wacom and You each hereby irrevocably consent to the jurisdiction and venue of such court.

5.2 Limitation of Liability.

In no event will either party be liable for any and all indirect, incidental, special, consequential or punitive damages, or damages for loss of profits, revenue, business, savings, data, use or cost of substitute procurement, incurred by either party or any third party, whether in an action in contract or tort, even if the other party has been advised of the possibility of such damages or if such damages are foreseeable. The parties acknowledge that the limitations of liability in this Section 5.2 and in the other provisions of this Agreement and the allocation of risk herein are an essential element of the bargain between the parties, without which Wacom would not have entered into this Agreement. Wacom's pricing of the Products reflects this allocation of risk and the limitation of liability specified herein. Wacom's liability under this Agreement or in any way related to the Software shall not exceed the amounts actually paid by you for the Product. You are required to keep the invoice or any other documents which prove the amount you actually paid for the Product. Notwithstanding the above, nothing in this Agreement limits Wacom's liability to You to the extent arising out of any willful or grossly negligent misconduct on the part of Wacom.

5.3 Severability.

If any provision of this Agreement is held to be illegal, invalid or otherwise unenforceable, such provision will be severed and deleted from this Agreement, while the remainder of this Agreement will continue in full force and effect.

5.4 Compliance with Laws.

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If any provision of this Agreement is held to be illegal, invalid or otherwise unenforceable, such provision will be enforced to the extent possible consistent with the stated intention of the parties, or, if incapable of such enforcement, will be deemed to be severed and deleted from this Agreement, while the remainder of this Agreement will continue in full force and effect.

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This Limited Warranty is valid for and only applies to products purchased and used inside the United States (and its territories or possessions) or Canada.

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Wacom Customer Care Center
Phone: 1-855-MY-WACOM FREE (699-2266)
Email Inquiry form: <http://us.wacom.com/en/support/>

Should you have any questions about this Agreement, or if you desire to contact Wacom for any reason, please contact in writing:

Wacom Technology Corporation
1311 SE Cardinal Court
Vancouver, Washington 98683
U.S.A.

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(CENTRAL AMERICA, SOUTH AMERICA AND THE CARIBBEAN)

Wacom warrants the product, to the original consumer purchaser, except for the Software and consumable items such as the nibs, to be free from defects in materials and workmanship under normal use and service for a period of one (1) year, from the date of original retail purchase, as evidenced by a copy of the receipt and registration with Wacom within 30 days of purchase.

The Software is licensed "as is." Wacom makes no warranty with respect to its quality or performance. Wacom cannot guarantee you uninterrupted service or the correction of any errors. Upon discovery of a defect in the product, except in the Software, within the Warranty Period, you should contact Wacom Technical Support via telephone, email, or fax to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location designated by Wacom. You should send the product, shipping charges prepaid, to the designated service location, accompanied by the return authorization number, your name, address and telephone number, proof of purchase date, and a description of the defect. Wacom will pay for return shipping by United Parcel Service or by an equivalent service as chosen by Wacom.

Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period; provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location and (ii) any loss or damage to the product resulting from such transportation.

Wacom shall have no responsibility to repair or replace the product if the failure of the product has resulted from accident, abuse, misuse, negligence, or unauthorized modification or repair, or if it has been handled or stored other than in accordance with Wacom's storage instructions.

Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with your requirements.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM COUNTRY TO COUNTRY.

WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NEITHER WACOM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT, EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

In the event that any of the above limitations are held unenforceable, Wacom's liability for any damages to you or any party shall not exceed the purchase price you paid, regardless of the form of any claim.

This Limited Warranty is governed by the laws of the United States of America and the state of Washington.

This Limited Warranty is valid for and only applies to products purchased and used inside Central America, South America or the Caribbean.

WARRANTY SERVICE

To obtain Warranty service within Central America, South America or the Caribbean contact your local dealer or distributor.

Wacom Customer Care Center
 Spanish: <http://us.wacom.com/es/support/>
 Portuguese: <http://us.wacom.com/pt/support/>

Should you have any questions about this Agreement, or if you desire to contact Wacom for any reason, please contact in writing:

Wacom Technology Corporation
 1311 SE Cardinal Court
 Vancouver, Washington 98683
 U.S.A.

LIMITED WARRANTY

(EUROPE, AFRICA AND MIDDLE EAST)

WACOM warrants to you, as the initial purchaser, (hereinafter referred to as "you" or "the customer") that the product hardware will remain free from defects in materials and workmanship under normal use and service for a warranty period of TWO (2) YEARS, and in case of Cintiq products for a warranty period of THREE (3) YEARS, commencing from the purchase date and provided that the product was unused at the time of purchase. Defects in wear parts (e.g. pen nibs) resulting from normal wear and tear are exempt from the warranty. Furthermore, WACOM warrants that the data carriers delivered with the product are free from defects in materials and workmanship under normal use for a period of SIX (6) MONTHS from the date of purchase.

If during the applicable warranty period the product, excluding any software, is discovered to be defective, it should be returned immediately to the place of purchase in its original packaging together with your name, address, and telephone number, a description of the problem, and a copy of the original receipt. The customer shall be liable for any possible damage or loss of the product during transit to the place of purchase for this purpose.

WACOM's sole obligation and entire liability under this warranty shall be, at WACOM's option, either the repair or the replacement of the product or parts thereof that prove defective and that were returned within the applicable warranty period.

WACOM does not warrant to repair or replace the product if: (a) the damage to the product results from accident, misuse, improper use, negligence or unauthorised alteration or repair; (b) the product was not handled or stored according to the instructions provided by WACOM; (c) the damage resulted from normal wear and tear of product parts; or d) the serial number affixed by WACOM has been removed or rendered unintelligible.

Any descriptions, drawings, specifications, samples, models, notifications or similar material provided in connection with the purchase of the product cannot be taken as an explicit guarantee that the product corresponds to or fulfils your requirements.

The warranty guaranteed by law remains unaffected. You can claim defects of the product in accordance with the relevant legal provisions.

WACOM shall only be liable for itself and its vicarious agents if a material contractual obligation has been culpably breached in a manner jeopardising the purpose of the contract or the damage is due to intentional acts or omissions or gross negligence. A material contractual obligation is an obligation which is essential to the proper performance of the contract on which the other party will typically rely. In case that the culpable infringement of such a material contractual obligation is not due to intention or gross negligence, the liability of a party shall be limited to such damages being typical for the contract and which were reasonably foreseeable at the time of the closure of the contract. Where these Terms and Conditions preclude or limit liability, this also applies to the personal liability of the executive officers of the party concerned, its employees, agents and subcontractors. The provisions of the product liability law (Produkthaftungsgesetz) remain unaffected.

If, when a claim made under this warranty is checked, it emerges that it is outside the permitted time period or is not covered by the warranty or that the product is not defective, the customer will reimburse WACOM for associated costs.

This limited warranty shall apply if the registered office of the vendor is situated in the EU or Iceland, Norway, Jersey, Switzerland, Russia, the Ukraine, Croatia, Serbia, Tunisia, Turkey, Syria, Lebanon, Jordan, Israel, Egypt, the United Arab Emirates, Iran or South Africa.

This warranty is subject to German law. However, the applicability of the United Nations Convention on Contracts for the International Sale of Goods is explicitly excluded. The city of Krefeld, Germany, is the sole place of jurisdiction for all claims arising from this contractual relationship and all disputes between the parties resulting from the formation, handling or termination of the contractual relationship, provided that the customer is a trader, a legal entity or fund under public law. The jurisdiction agreement shall also apply for customers who do not have a general place of jurisdiction in Germany. The jurisdiction agreement shall not apply if, due to legal provisions, a different sole place of jurisdiction must be established for the case. Furthermore, WACOM is authorised to file a lawsuit against the headquarters of the customer.

Should one of the provisions of this limited warranty be or become void, the validity of the other provisions shall not be affected, in full or in part. Should a provision be invalid, the legally permissible regulation most closely resembling the invalid regulation shall apply in its place. If you have any questions about this agreement, or would like to contact WACOM for another reason, please write to us at this address:

WACOM Europe GmbH
 Europark Fichtenhain A9
 47807 Krefeld
 GERMANY

LIMITED WARRANTY

(ASIA PACIFIC REGION)

Wacom Co., Ltd. warrants the product, to the original consumer purchaser, to be free from defects in materials and workmanship under normal use and service for a period of one (1) year, from the date of original retail purchase, as evidenced by a copy of the receipt (proof of purchase).

The Software is licensed "as is." Wacom makes no warranty with respect to its quality or performance or others. Wacom cannot guarantee you uninterrupted service or the correction of any errors. Wacom also makes no warranty for consumable items such as nibs.

Upon discovery of a defect in the product, except in the Software, within the Warranty Period, the warranty holder must contact the original place of purchase to obtain instructions for returning the product for repair or replacement. Wacom and its partners are not obligated to reimburse unauthorized prepaid shipment.

The warranty holder is under no obligation to pay for shipment charges between the original place of purchase and the place of repair or replacement.

Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period.

Wacom shall have no responsibility to repair or replace the product if the failure of the product has resulted from force majeure including but not limited to fire, natural disasters, accident, and act of god; intentional or accidental abuse, misuse, negligence, unauthorized modification or repair, usage of this product in a fashion other than as explained in the users guide, or if the product has been handled or stored other than in accordance with Wacom's storage instructions.

Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with your requirements.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM COUNTRY TO COUNTRY.

WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NEITHER WACOM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT, EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

In the event that any of the above limitations are held unenforceable, Wacom's liability for any damages to you or any party shall not exceed the purchase price you paid, regardless of the form of any claim.

This Limited Warranty is valid for and only applies to products purchased and used inside the countries and territories of Asia Pacific excluding Japan, the People's Republic of China, Hong Kong, and countries in the Middle East.

This Limited Warranty is a statement of the current warranty policy of the Asia Pacific Division of Wacom Co., Ltd. and takes precedent over all other warranty statements contained in packaging, brochures, manuals, etc.

This Limited Warranty is governed by the laws of Japan and is subject to change without prior notice.

Australian Consumer law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Our hardware products come with a one (1) year warranty given by Wacom Co., Ltd. with a subsidiary located at Wacom Australia Pty. Ltd. Ground Floor, Building 1, 3 Richardson Place, North Ryde, NSW 2113, Australia. Contact us via <http://www.wacom.asia/en/customer-care> with details of your product, serial number, and proof of purchase. You may be required to return the hardware product to the address we provide to you at the time.

Important Product Information

Version 1.1 E3117

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