

## Application Note

I'd like to announce a good news that I can successfully use Wacom in VDA7.12 without mouse positioning issue.

Thanks for all of your efforts on this Wacom case.

Here are Steps for connecting DTU-1141 to the virtual machine on the server with Windows PC as local client

1、 Install Wacom driver to the virtual machine which you want to connect. (Do not install DisplayLink driver to the virtual OS)

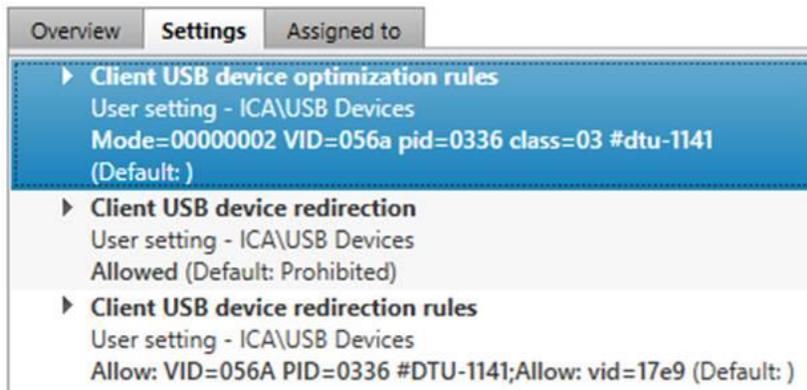
Wacom 数位板	Wacom Technology Corp.	2017/3/16	6.3.11-4
WebTablet FB Plugin 32 bit	Wacom Technology Corp.	2017/3/16	2.1.0.7
WebTablet FB Plugin 64 bit	Wacom Technology Corp.	2017/3/16	2.1.0.7

2、 Install Wacom driver and Display Link driver to your client PC.

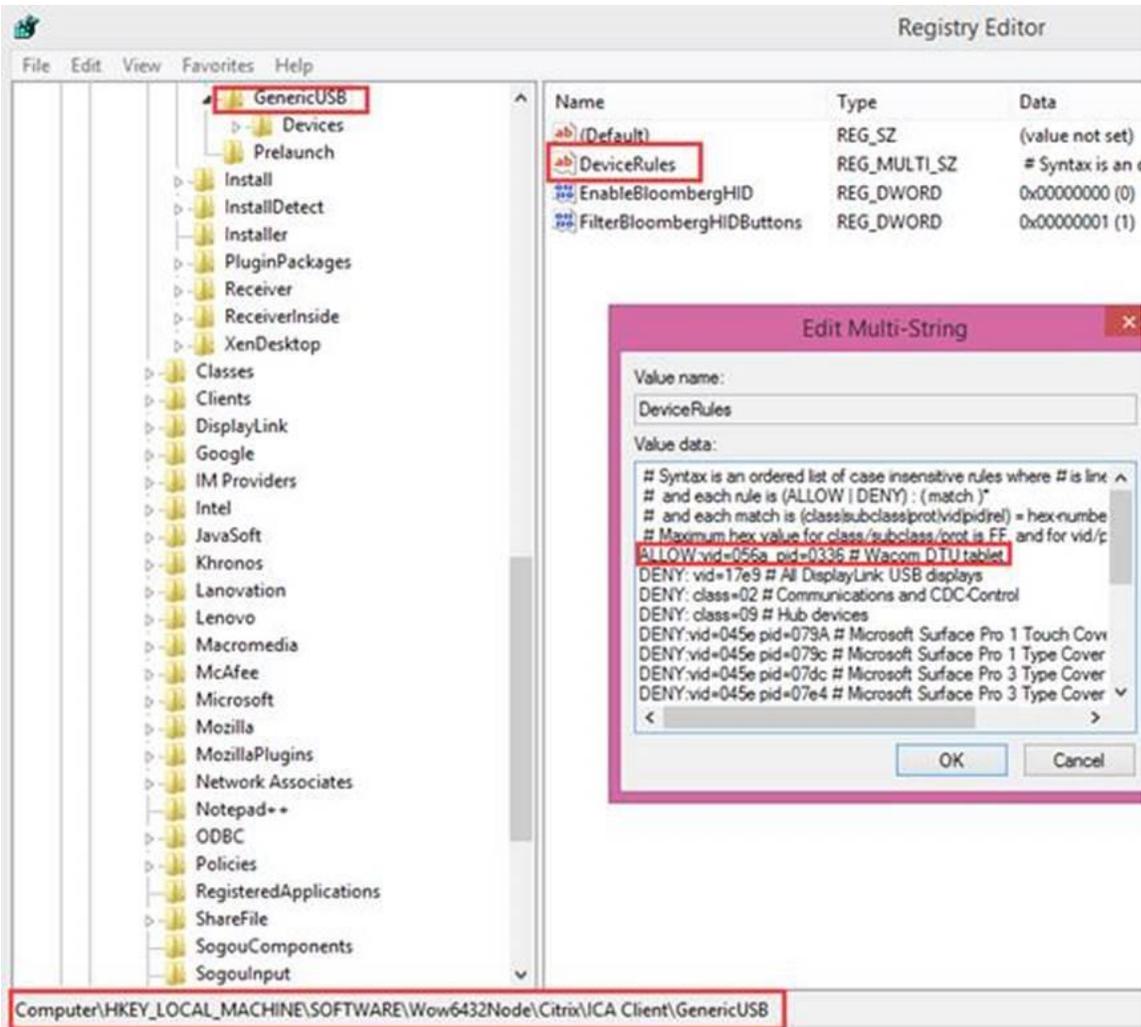
DisplayLink Core Software	DisplayLink Corp.	3/28/2017	26.2 MB	7.6.56275.0
DisplayLink Graphics	DisplayLink Corp.	3/28/2017	86.0 KB	7.6.56443.0
Wacom Tablet	Wacom Technology Corp.	3/28/2017		6.3.11-4
WebTablet FB Plugin 32 bit	Wacom Technology Corp.	3/28/2017		2.1.0.7
WebTablet FB Plugin 64 bit	Wacom Technology Corp.	3/28/2017		2.1.0.7

3、 Set "USB devices Policy" on your Citrix environment in studio and apply the policy to your delivery group

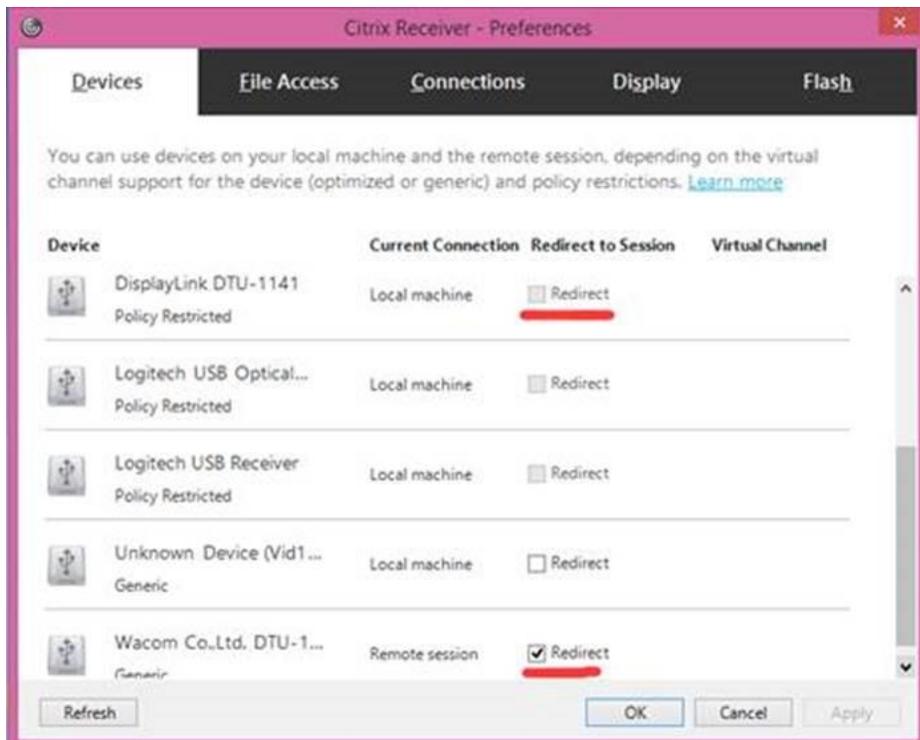
- Client USB device redirection
- Client USB device optimization rules  
Mode=00000002 VID=056A PID=0336 class=03 #DTU-1141
- Client USB device redirection rules  
Allow: VID=056A PID=0336 #DTU-1141



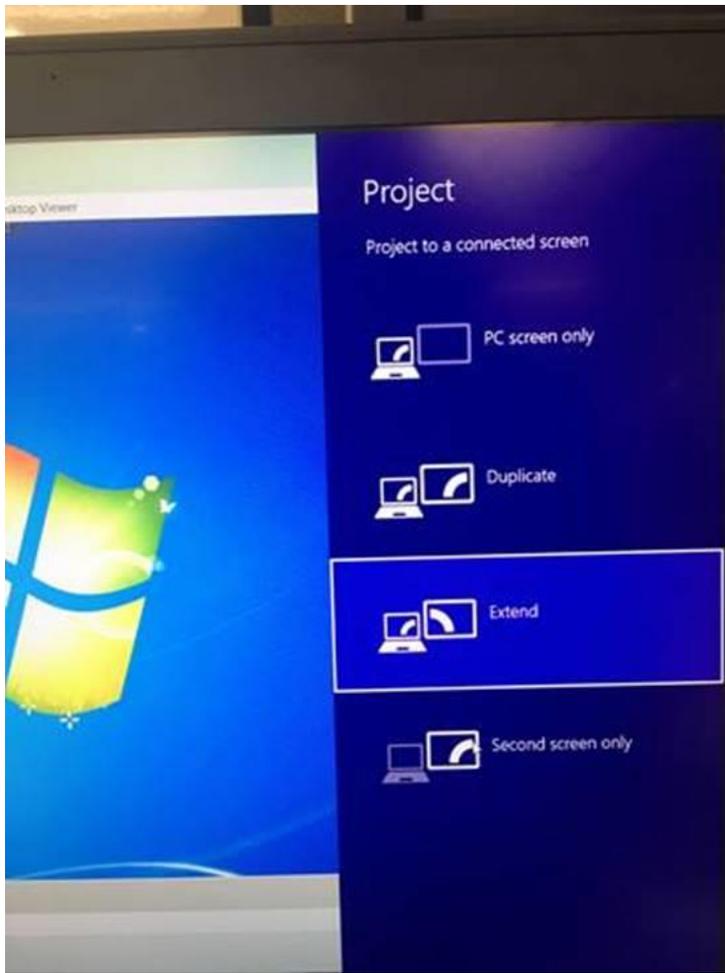
4、 If you use Windows PC as local client, add a rule to registry editor HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Citrix\ICA Client\GenericUSB Add "Allow: VID=056A PID=0336 #DTU-1141" to the top line of Device Rules



5、 After you launch the ICA session, click redirect wacom tablet to your VM and leave the Display Link in local machine

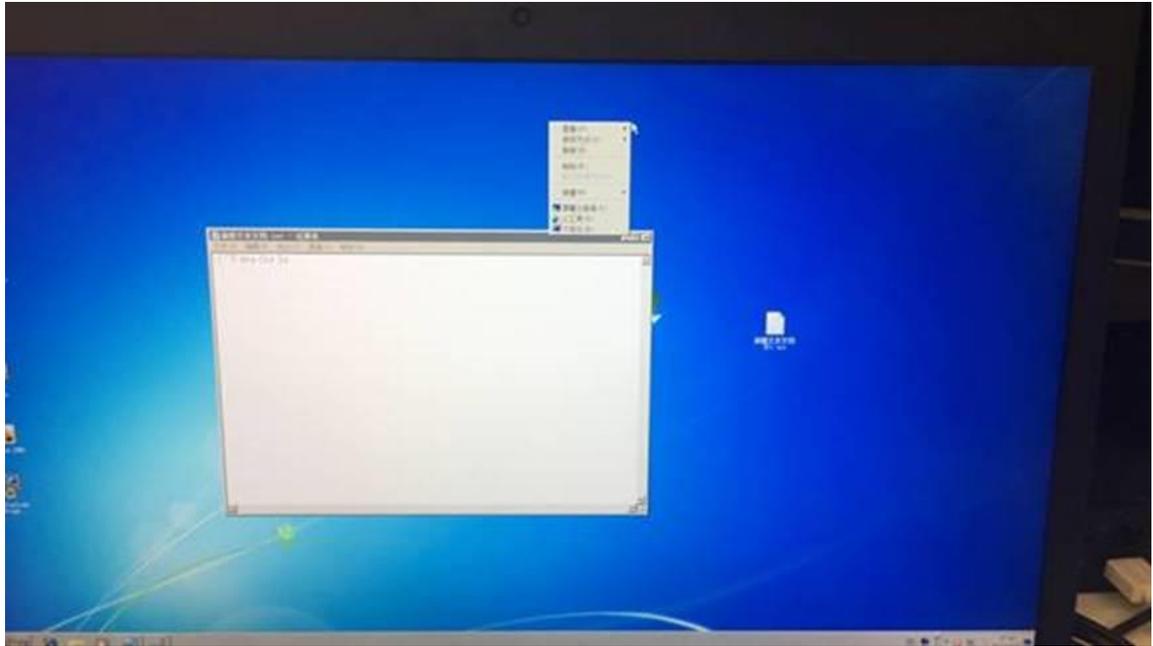


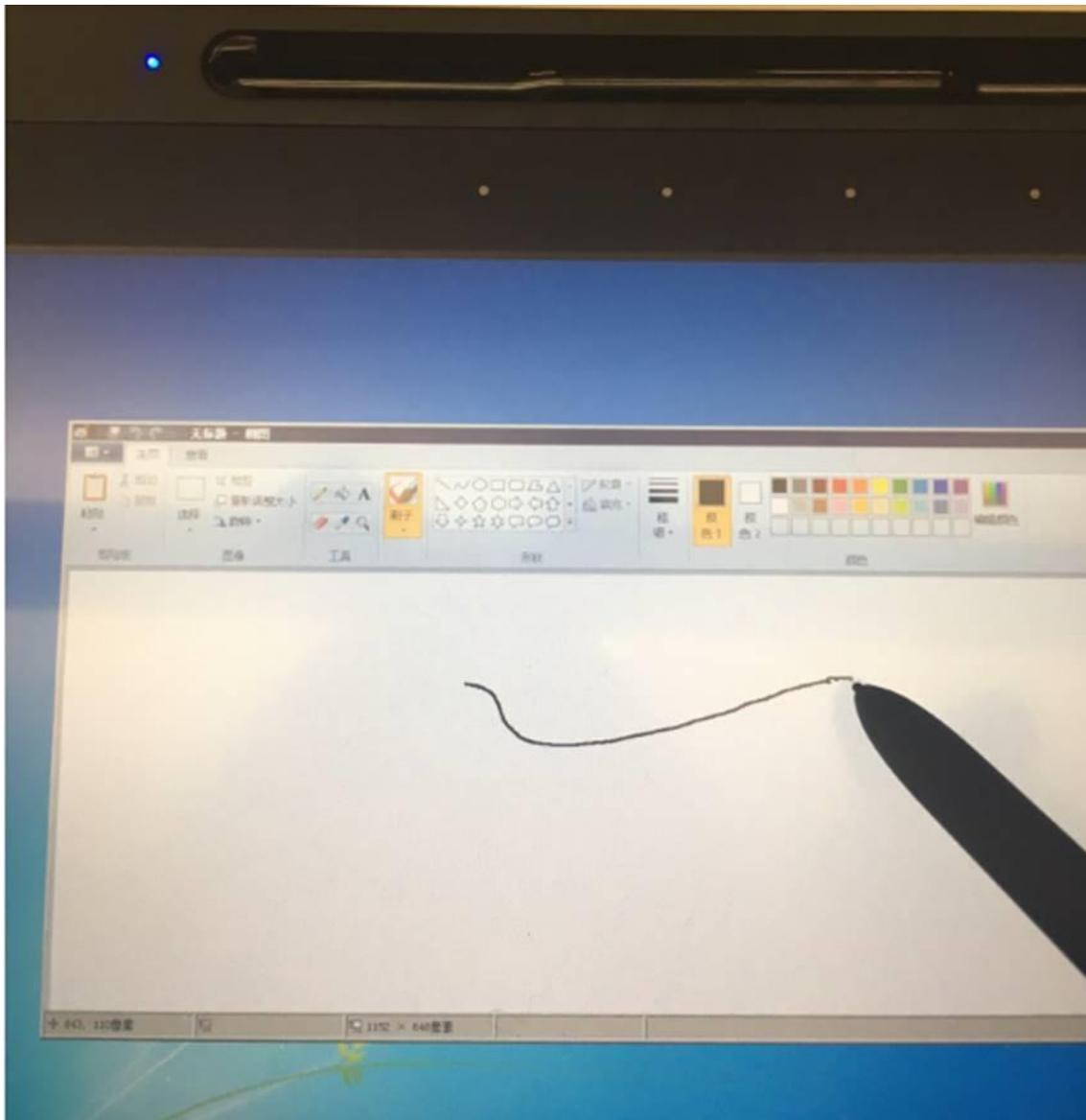
6、 Make sure your PC client run in extend mode



7、 Drag the desktop viewer window in both Display Link Screen and your client PC







**Note: we can't support Display Link redirection in our environment now.**  
Wacom is a composite device with two device interfaces i.e. Display Link and Signature Tablet. Customers need to redirect the Signature Tablet only and not Display Link for the product to function as expected.

<https://citrixready.citrix.com/wacom-co-ltd/wacom-dtu-1141.html>